

REGULATIONS OF THE "TROPICAL EVENINGS" PROMOTION

1. GENERAL

- 1.1. These regulations ("**Regulations**") specify the terms and conditions of the promotion at Suntago Water Park ("**Water Park**" or "**Suntago**") conducted under the name (the "**Promotion**").
- 1.2. The organizer of the Promotion is "Global Parks Poland" sp. z o.o. with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 (the "**Organizer**").
- 1.3. The terms and conditions of the Promotion are specified solely in the Regulations, and all information about the Promotion available in advertising materials is for information purposes only.

2. PROMOTION PERIOD

- 2.1. The promotion starts on 17th of March, 2025 and lasts until 30th of December, 2025 ("**Promotion Period**").
- 2.2. The promotion is valid on days when the Water Park is open.

3. TERMS AND CONDITIONS OF PARTICIPATION

- 3.1. The Promotion is open to natural persons who have purchased a 2-hour ticket for a weekday (Monday to Friday) or Sunday and start their visit on that day after 5:00 p.m. ("**Participant**").
- 3.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Terms and Conditions.
- 3.3. Participation in the Promotion is voluntary.

4. SUBJECT OF THE PROMOTION

- 4.1. The Promotion entitles each Participant who has purchased a 2-hour ticket for a weekday (Monday to Friday) or Sunday and **starts their visit on that day after 5:00 p.m.**, to extend the duration of their stay in the Water Park until it closes on that day without having to pay a surcharge for exceeding the 2-hour stay.

5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.2. For the avoidance of doubt, the Promotion does not apply to persons using tickets purchased for organized groups, using the Water Park in accordance with the Terms and Conditions of Use of Suntago Water Park by Organized Groups available at:

https://parkofpoland.com/docs/Suntago_Regulamin_dla_grup_zorganizowanych_i_zalaczniki.pdf.

6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted no later than 14 days from the day of your visit to the Water Park and should include data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the notification) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt pursuant to the Regulations. The response will be sent to the e-mail address from which the application was sent. If the participant needs to complete the complaint at the request of the Organizer, the 14-day period runs from the date of completing the complaint by the Participant..
- 6.4. The Organizer's decision on the complaint is final and cannot be appealed against appeal, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1. These Terms and Conditions are available on the website www.parkofpoland.com/pl/regulaminy (“Website”).
- 7.2. Other terms and conditions of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.
- 7.3. The Organiser is not responsible for the unavailability of the Website, which is not due to its fault.