

1. GENERAL

1.1. These regulations (“Regulations”) define the rules and conditions of the promotion at Suntago Water Park (“Water Park” or “Suntago”), conducted under the name “**Little Guest for 1 PLN**” (“Promotion”).

1.2. The organizer of the Promotion is “Global Parks Poland” sp. z o.o. with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw, 13th Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, with share capital of PLN 1,000,000 (“Organizer”).

1.3. The conditions of the Promotion are defined exclusively by these Regulations, and any information about the Promotion available in advertising materials is for informational purposes only.

1.4. Accommodation sales under the Promotion are carried out exclusively via the Organizer’s website: www.parkofpoland.com (“Website”), in accordance with the applicable Suntago regulations available at: www.parkofpoland.com/pl/regulaminy, unless otherwise stated in these Regulations.

1.5. The Promotion cannot be combined with other promotions, offers, or discounts available at Suntago Water Park or Suntago Village.

2. PROMOTION PERIOD

2.1. The Promotion shall apply exclusively to accommodation that is both booked and used between September 1, 2025 and November 30, 2025 (the “Promotion Period”).

3. CONDITIONS OF PARTICIPATION

3.1. A “Participant” in the Promotion is any guest who, during the Promotion Period, purchased via the Website accommodation at “Suntago Village,” i.e., a complex of bungalows located in Świnice, ul. Żukowska (“Accommodation”), for a person under 12 years of age (“Child”).

3.2. For the avoidance of doubt, a “person under 12 years of age” means a person, who, according to the date of birth, is over 3 years old (persons under 3 years do not pay fees for the Accommodation), and is not yet 12 years of age. Age is not counted by calendar year.

3.3. Each person for whom accommodation for a Child is purchased must present a document confirming identity and age (this requirement also applies to children without a student ID card – in such a case, the accompanying adult must present the child’s ID card or passport).

3.4. By participating in the Promotion, the Participant agrees to the terms of the Promotion set out in these Regulations.

3.5. Participation in the Promotion is voluntary.



4. PROMOTION SUBJECT

- 4.1. The Promotion is available to Participants under the following rules.
- 4.2. When purchasing accommodation at Suntago Village at the regular price during the Promotion Period, each Participant is entitled to purchase, together with their stay (or another adult's), accommodation for a Child at the price of 1 PLN gross ("child accommodation"). Due to the fact that in the case of purchasing Accommodation for 1 adult with a child, there is no obligation to pay an additional fee for the child (the basic price for the Accommodation is the same when booking Accommodation for 1 and 2 people), the above price, i.e. PLN 1 gross per child, will be taken into account when booking more than 2 people (2 adults + 1 child, 1 adult + 2 children).
- 4.3. Child accommodation can only be purchased during the Promotion Period.
- 4.4. Child accommodation can only be used during the Promotion Period.
- 4.5. For the avoidance of doubt, the Organizer declares that breakfasts at Suntago Village are not included in the promotional price of child accommodation.
- 4.6. All purchased accommodation must be used during the Promotion Period. For the avoidance of doubt, if a single Website transaction includes accommodation both within and outside the Promotion Period – none of the accommodation in that transaction will be covered by the Promotion.
- 4.7. The number of child accommodation options depends on the number of accommodation purchased by the Participant for themselves or another adult. For the avoidance of doubt, it is not possible to purchase only child accommodation without an accompanying parent's or guardian's accommodation.
- 4.8. Each Participant may purchase an unlimited number of child accommodation under the Promotion, provided they are used during the Promotion Period and subject to availability at Suntago Village.
- 4.9. In case of rescheduling accommodation under the Suntago Village Stay Regulations to dates outside the Promotion Period, the Participant will be required to pay the difference between the standard price and the promotional child accommodation price (1 PLN gross). Refunds depend on the chosen offer (refundable/non-refundable) and are governed by the relevant regulations available on the Website.
- 4.10. Child accommodation may only be used on days when Suntago Village is open.

5. RESERVATIONS AND EXCLUSIONS

- 5.1. The Promotion applies only to child accommodation purchased through the Website. It does not apply to accommodation purchased directly at Suntago Village or in any other way.
- 5.2. Child accommodation cannot be returned, exchanged for cash, or exchanged for any other benefits at Suntago Village or the Water Park beyond those specified in these Regulations.



5.3. The Promotion does not apply to group reservations.

5.4. The Promotion cannot be combined with other offers, discounts, or promotions offered by the Organizer, unless otherwise stated in the rules of individual promotions.

5.5. The Organizer reserves the right to deny entry to Suntago Village to anyone who violates these Regulations.

6. COMPLAINTS

6.1. Any questions or complaints related to the Promotion should be submitted via email to: rezerwacje.suntagovillage@parkofpoland.com.

6.2. A complaint must be submitted no later than December 30, 2025, and should include the Participant's identifying details (first name, last name, phone number or email address used for booking) as well as the reasons and grounds for the complaint.

6.3. Complaints will be considered within 14 days of receipt based on these Regulations. The response will be sent to the email address from which the complaint was submitted. If the Organizer requires the Participant to supplement the complaint, the 14-day deadline will run from the date the complaint is supplemented.

7. FINAL PROVISIONS

7.1. Regulations are available at: www.parkofpoland.com/pl/regulaminy.

7.2. Other conditions of online sales and information required by law are specified in the applicable regulations available on the Website, in particular the Suntago Village Stay Regulations.

