

REGULATIONS of the PROMOTION "Mambastic Children's Day"

1. GENERAL PROVISIONS

- 1.1. These terms and conditions ("**Terms** and Conditions") set out the terms and conditions of a promotion at Suntago Water Park ("**Water Park**" or "**Suntago**") run under the name Mambastic Children's Day ("**Promotion**").
- 1.2. The organiser of the Promotion is "**Global Parks Poland**" spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital of PLN 1,000,000 ("**Organiser**").
- 1.3. The terms and conditions of the Promotion are set out exclusively in the Terms and Conditions and any information about the Promotion available in advertising materials is for information purposes only.
- 1.4. The promotion does not combine with other promotions, offers, discounts available at Suntago.

2. PROMOTION PERIOD

- 2.1. The Promotion is valid from 31 May to 1 June 2025 (the "**Promotion Period**"). ("**Promotion Period**")

3. CONDITIONS FOR PARTICIPATION IN THE PROMOTION

- 3.1. The Participant of the Promotion may be an individual who is under 16 years of age i.e. between 31 May and 1 June 2025. ("**Participant**") The Participant's age may be verified by the Organiser's staff on the basis of, for example, a school ID card or other document confirming the Participant's age, which the Participant wishing to participate in the promotion should present.



3.2. In the event that a Participant refuses or is unable to prove their age, the Organiser may refuse to allow the Participant to participate in the Promotion.

4. SUBJECT OF THE PROMOTION

- 4.1. Participation is conditional on the purchase of a ticket to the Water Park under the terms and conditions set out by the Organiser in separate Terms and Conditions available directly at the Park or via the Organiser's website www.parkofpoland.com as appropriate for 31 May - 1 June 2025 ("**Ticket**") and attendance at the Water Park from 31 May - 1 June 2025.
- 4.2. The promotion is open to the first 400 Participants who, between 31 May - 1 June 2025 will enter the Suntago Water Park on a valid Ticket and participate in the "Mamba River of Adventure" game.
- 4.3. Promotion consists of an adequate number of tasks and verification of their completion by the animator/leader.
- 4.4. The prize for Participants in the Promotion is the opportunity to receive a "Gift" i.e. a gift pack from the sponsor "Mamba River of Adventures" and the Organiser.
- 4.5. The Participant's legal guardian can collect the Gift together with the Participant.
- 4.6. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion as set out in these Terms and Conditions.
- 4.7. Taking advantage of the Promotion is voluntary.

5. RESERVATIONS AND EXCLUSIONS

- 5.1. The promotion does not include tickets for organised groups.
- 5.2. The gift cannot be resold. The gift is not exchangeable for cash or vouchers.
- 5.3. The promotion does not combine with other offers, discounts and promotions offered by the Organiser, unless otherwise stated in the rules of the individual promotion.
- 5.4. The organiser reserves the right to refuse entry to the Aquatic Park to a person who has breached the Rules and Regulations.



6 COMPLAINTS

- 6.1. All enquiries and complaints relating to the Promotion should be submitted by email to the following address kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted by 30 July 2025 at the latest and should contain data enabling the Participant to be identified (name, surname, telephone number or email address provided in the application) and an indication of the reasons and grounds for the complaint.
- 6.3. Complaints will be processed within 14 days of receipt under the Terms and Conditions. A reply will be sent to the e-mail address from which the complaint was sent. application. In the event that the Participant has to supplement the claim at the request of the Organiser, the 14-day period shall run from the date on which the Participant supplements the claim.

7. FINAL PROVISIONS

- 7.1. These Regulations are available at www.parkofpoland.com/pl/regulaminy.
- 7.2. Other terms and conditions of online ticket sales and other information provided by law are set out in the relevant terms and conditions available on the Website.

