

## REGULATIONS OF THE "SPRING PACKAGES" PROMOTION

### 1. GENERAL

- 1.1. These Regulations ("**Regulations**") govern the terms and conditions of the Suntago Water Park promotion ("**Water Park**" or "**Suntago**") under the name "**SPRING PACKAGES**" (the "**Promotion**").
- 1.2. The organizer of the Promotion is "**Global Parks Poland**" **sp. z o.o.** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 (the "**Organizer**").
- 1.3. The terms and conditions of the Promotion are specified solely in the Regulations, and all information about the Promotion available in advertising materials is for information purposes only.

### 2. PROMOTION PERIOD

- 1.1. The Promotion is valid from April 2nd – April 30th, 2025 (the "**Promotion Period**").

### 3. REGULATIONS OF PARTICIPATION

- 2.1. The Promotion participants may be natural persons over 16 years of age who visit the Water Park during the Promotion Period on the basis of a ticket entitling them to enter the Suntago Relax Zone. ("**Participant**").
- 2.2. The Promotion does not apply to persons visiting the Water Park during the Promotion Period on the basis of tickets for organized groups entitling to enter the Water Park on the terms set out in separate regulations.
- 2.3. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 2.4. Participation in the Promotion is voluntary.

### 4. SUBJECT OF THE PROMOTION

- 3.1. The Promotion entitles each Participant who, during their stay at the Water Park during the Promotion Period, uses on the same day the services offered by Suntago Wellness & SPA at Suntago as package services specified in clause 4.2 of these Regulations ("**Promotional Packages**").
- 3.2. The Promotion includes the possibility of using the following treatment packages at the following prices:



- 3.2.1. **The Glow of Nature Package (treatments performed for a total of 70 minutes)**, i.e. a relaxing massage for 25 minutes and a facial treatment with vitamin C for 45 minutes for a price 30% lower than both treatments separately according to the current price list;
- 3.2.2. **Sensual Relaxation Package (treatments performed for a total of 70 minutes)**, i.e. hot stone massage for 45 minutes and cotton hands treatment for 25 minutes for a price 30% lower than both treatments separately according to the current price list;
- 3.2.3. **Dream of Emotions ritual - Harmony of Endorphins (70 min)** for a price 30% lower than the current price list (the lowest price of treatments covered by this package in the last 30 days is PLN 419).
- 3.3. During their visit to Suntago Wellness & SPA, each Participant will receive herbal tea and a sweet surprise.
- 3.4. Treatments under the Promotional Packages are performed one after the other without a time break.
- 3.5. Promotional Packages can be purchased only in the Water Park at Suntago Wellness & SPA using a bracelet received at the entrance to the Water Park, the promotion does not apply to treatments included in the Promotional Packages purchased via the website at [www.parkofpoland.com](http://www.parkofpoland.com) ("Website").
- 3.6. Each Participant may purchase any number of Treatments during the Promotion Period, provided only to the extent of the availability of Treatments offered on that day by Suntago Wellness & SPA and subject to point 5.2. Rules.
- 3.7. The Promotional Packages can only be used during the Promotion Period on the day of purchase of the Promotional Package, so, for example, it is not possible to purchase the Promotional Package on April 1, 2025 and perform the treatments covered by the package on April 10, 2025 during the next visit to Suntago. In order to facilitate the use of the Promotion, it is possible to book Promotional Packages in advance via the hotline at (22) 464 44 66 or e-mail [spa@parkofpoland.com](mailto:spa@parkofpoland.com).
- 3.8. At the time of purchasing the Promotional Packages, the Participant is obliged to present a document confirming their age.

## 5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.2. The Promotion includes Promotional Packages only according to the number and availability of individual treatments during the Promotion Period, thus the Organizer informs that the number of treatments available during the Promotion Period is limited, and the possibility of using the treatments is determined by the order of registration during the Promotion Period and the type of Promotional Package that the Participant intends to use.



- 5.3. The Participant is not entitled to change the time of performing of the purchased Promotional Package.
- 5.4. Promotional Packages purchased as part of the Promotion are not refundable or exchangeable, including for cash or quota vouchers.

## 6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be reported by e-mail to [kontakt@parkofpoland.com](mailto:kontakt@parkofpoland.com).
- 6.2. The complaint should be submitted by 31 May 2025 at the latest and should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the complaint) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt on the basis of the Regulations. Your response will be sent to the email address from which it was sent Reporting. If it is necessary for the Participant to supplement the complaint at the request of the Organizer, the 14-day period runs from the date of the Participant's supplementation of the complaint.

## 7. FINAL PROVISIONS

- 7.1. These Regulations are available on the website [www.parkofpoland.com/pl/regulaminy](http://www.parkofpoland.com/pl/regulaminy) and directly at Suntago Wellness & SPA in the Water Park.

