

Park of Poland Website Privacy Policy

This Privacy Policy indicates the rules on which the personal data of Guests are processed, i.e. persons who leave their personal data via the www.parkofpoland.com website or visit the SUNTAGO Water Park or SUNTAGO Village and leave their personal data there.

1. Data and contact details of the Controller and the Data Protection Officer

The Controller of personal data of Guests visiting the SUNTAGO Water Park, persons creating an on-line account, purchasing tickets to the Water Park (stationary or on-line), applying for a job in the Water Park, subscribing to the newsletter, submitting questions, complaints or contacting the Water Park in other matters, as well as expressing their willingness to receive offers from the Water Park is the owner of the Amusement Park — Global Parks Poland Sp. z o.o. with its registered office in Warsaw, 02-768, Fosa 41/11, **KRS** 335329, **NIP** 7010192128, **REGON** 141926930, e-mail: kontakt@parkofpoland.com, tel.: +48 22 464 44 22.

In the case of services provided to Guests at Suntago Village, making reservations or purchasing accommodation at Suntago Village (stationary or on-line), willingness to receive offers from Suntago Village, applying for a job at Suntago Village, accommodation in Suntago Village, submitting questions, complaints or contacting Suntago Village in other matters – Moyome Sp. z o.o. is a separate data Controller. with its registered office at Fosa 41/11, 02-768 Warsaw, 0000745104, NIP 5272861463, REGON 381018973, e-mail: kontakt@parkofpoland.com.

Each of the Controllers is hereinafter referred to separately as the "Controller" or jointly "Controllers".

In matters related to the protection of personal data and the exercise of rights related to the processing of this data, you can contact us through the following communication channels: in writing, electronically or by phone, using the above contact details.

The data controllers have appointed a Data Protection Officer, who can be contacted by e-mail: iod@parkofpoland.com or by mail at 41/11 Fosa Street, 02-768 Warsaw, with the note: Data Protection Officer.

2. How do we process your personal data?

1. Operations performed with the use of personal data of Guests of the SUNTAGO Water Park and SUNTAGO Village are carried out in accordance with the law, including Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation; hereinafter referred to as: "Regulation" or "GDPR") and the Act of 10 May 2018 on the protection of personal data.

According to the Regulation, personal data is any information about an identified or identifiable natural person (i.e. a specific adult or child), such as name and surname or

identification number (PESEL, customer number in the system, booking number), or e-mail address, telephone number, image.

The Controller takes special care to protect the interests of data subjects, and in particular ensures that personal data is:

- a. processed in accordance with the law; Bearing in mind the assumptions of Article 5 of the Regulation, we apply the principles of: lawfulness, reliability and transparency, purpose limitation, data minimization, accuracy, storage limitation, integrity and confidentiality, as well as adequacy to the purpose of processing.
 - b. collected for specified, lawful purposes and not subjected to further processing incompatible with these purposes;
 - c. factually correct and adequate in relation to the purposes for which they are processed;
 - d. stored in a form that permits identification of the data subjects for no longer than is necessary to achieve the purpose of the processing.
2. Personal data is processed by the Controller on the legal grounds indicated in the GDPR, but it is not always a consent to the processing of personal data. The GDPR also allows data processing on legal grounds other than consent, depending on the purpose of data processing. In the further part of the Privacy Policy, we describe the grounds on which the Controller processes your data in a specific case.

3. Purposes and legal bases and storage period

Personal data will be processed by us for the purpose of:

1. provision of services provided by the Controller, enabling the use of the on-line account, proper performance of the contract for the purchase of tickets (to the Water Park or accommodation in SUNTAGO Village), including identification of the person buying/registering the account on-line/logging in to the on-line account, accepting the order form, making a reservation, settling payments – pursuant to Article 6(1)(b) of the GDPR (data processing is necessary for the performance of a contract concluded with the customer in electronic form in the case of creating an account or purchasing tickets online, concluded on the spot in the case of purchase at a location, or to take action at the request of the data subject before concluding the contract).

The data is stored for a period not longer than the period of limitation of claims.

In the case of an online account, the data will be stored until the account is deleted.

In the case of purchasing Unlimited tickets on which the Guest's image has been placed, the Controller may ask the Guest to show an identity card in order to confirm the identity of the person using the above-mentioned ticket. In such a case, data processing takes place only through a one-time review operation (presentation of the relevant document to an authorized person). This is a one-time operation, because after it the data in question are not processed

by the Controller (which means that the Controller does not store the data disclosed on the identity document).

2. the provision of services provided by the Controller in the form of a Chatbot service enabling the User to quickly and easily obtain information about the Controller's products and services, and to obtain answers to frequently asked questions. The Chatbot service is an electronic service provided to provide the User with contact with the Controller. The service is available on the Controller's website and in its social media (e.g. in the Messenger application).

The Controller is the Controller of the User's personal data processed as part of the use of the Chatbot service. As part of the Chatbot service, in order to verify the User and provide the service, data such as name and surname, e-mail address, telephone number, image may be processed.

The User's data will be processed for the purpose of communication with the Controller – pursuant to Article 6(1)(b) of the GDPR (necessity to perform the contract for the provision of the service); as well as for marketing purposes, if the User has consented to the marketing content being directed to them – on the basis of Article 6(1)(f) of the GDPR in connection with the consent granted (the legal basis is the legitimate interest of the Controller).

The data is stored for a period not longer than the period of limitation of claims.

3. ongoing contact regarding the purchase, consideration of possible complaints, defense, investigation or determination of claims (including debt collection), contact in other matters related to services, response to requests, fraud prevention - pursuant to Article 6(1)(f) of the GDPR (these purposes constitute the so-called legitimate interests of the Controller).

The data is stored for a period not longer than the period of limitation of claims.

In the case of ongoing contacts and lack of mutual rights and obligations resulting from the contract/service, the data will be stored for no longer than 2 years.

4. marketing, including sending commercial information (in particular offers) from us or about our partners, to the e-mail address or by phone, if the Customer has consented to it (in particular by ticking the appropriate box in the booking process or submitting an inquiry via the contact form) – pursuant to Article 6(1)(a) of the GDPR.

The consent to the processing of data for marketing purposes to send commercial information in electronic or telephone form may be withdrawn by clicking the appropriate link in the received message or sending such a notification to the Controller's e-mail address. The revocation of consent does not affect the lawfulness of the data processing prior to its revocation.

The data will be stored until the consent is revoked.

5. if you voluntarily leave your date of birth on your customer account after logging in to the website – we will use it for marketing purposes, including sending information about special birthday promotions or discounts – with your consent (Article 6(1)(a) of the GDPR).

The data will be stored until the consent is revoked.

6. if you voluntarily leave information on your customer account after logging in: gender, country – we will use it for data analysis purposes (Article 6(1)(f) of the GDPR, which is our legitimate interest).

The data will be stored until they are deleted by the account user, no longer than until the account is deleted.

7. in the case of subscribing to the newsletter – sending information useful to users about what is happening in the SUNTAGO Water Park on an ongoing basis – on the basis of consent (Article 6(1)(a) of the GDPR).

The data will be stored until the consent is revoked.

8. implementation of the legitimate interest of the Controller, which is direct marketing conducted in traditional (paper) form – pursuant to Article 6(1)(f) of the GDPR. You have the right to object to such processing.

The data will be stored until an objection is raised.

9. implementation of the legitimate interest of the Personal Data Controller pursuant to Article 6(1)(f) of the GDPR in the case of video monitoring of traffic on the premises of the Facility (SUNTAGO Water Park and SUNTAGO Village). In the case of video surveillance, the legitimate interest of the Controller is to ensure the safety of persons (protection of life or health) or property, and in the case of CCTV recordings – additionally to prove the events that occurred – due to the nature of the services provided by the Controller and the zones excluded from use due to the threat to life and health.

In terms of video monitoring, the area of the facility is covered by video monitoring conducted by the Controller. Data processing takes place in the field of image or other information identifying or enabling the identification of a given person (e.g. date of stay/event, item of clothing, activities performed that will be recorded by the cameras of this system).

Data from video surveillance recordings will be stored for a period of 30 days from the date of recording. In the event that the recordings constitute evidence in proceedings conducted on the basis of the law or the Controller becomes aware that they may constitute evidence in proceedings, this period will be extended until the final conclusion of such proceedings.

10. performance of the contract concluded with the Guest for the provision of access to the SUNTAGO Water Park (pursuant to Article 6(1)(b) of the GDPR) in the case of automated data processing by combining data from video surveillance in the SUNTAGO Water Park with the Guest wristband identification system, using the Guest's individual wristband number. In the case of such a data connection, the element of the performance of the contract concluded with the Controller is the identification of the customer staying at the location, demonstrating that they have read the regulations in force at the facility (image recording when signing the document), enabling access to the appropriate zones of the SUNTAGO Water Park.

The data will be stored for a period of 30 days from the end of the visit to the SUNTAGO Water Park.

11. determination and verification of the right to a discount on the purchase of tickets or special needs depending on the condition of the Guests:

The Controller, despite the lack of such a legal obligation, meets the expectations of Guests and provides for the possibility of purchasing discounted tickets. Below are the types of discount tickets and how to confirm the data that is necessary in each case. In order to grant a discount, depending on the case, we need the following:

- a) date of birth — ticket for children, ticket for seniors;
- b) information confirming disability - a ticket for a disabled person;
- c) information confirming pregnancy – ticket for a pregnant woman;

Data processing in the cases described in letters "a"- "c" takes place only through a one-time review (presentation of an appropriate document by the person applying for a discount to the person selling tickets at the ticket office). This is a one-time operation, because after it the data in question are not processed by the Controller (which means that the Controller does not have the data in question after the above-described one-time act of presentation).

When presenting, it is possible to use the masking overlay available from the Data Controller, unless the presented document is in a different format than the available overlay. The data described in the cases "a"- "c" are processed for the purpose of granting the discount at the request of the person applying for the discount (or acting on their behalf) — respectively:

- a) in the case of a ticket described in letter "a" above – after the person has demonstrated the relevant right to grant a discount before concluding the contract (the legal basis for the processing is Article 6(1)(b) of the Regulation, i.e. the processing of data is necessary for the performance of the contract concluded with the Guest or to take action at the request of the data subject before concluding the contract),
- b) in the case of tickets described in letters "b" and "c" above – by the act of voluntary, clear, specific, informed and unambiguous presentation of an appropriate document confirming the right to grant a discount to a given person (the legal basis for the processing of health data is Article 9(2)(a) of the Regulation, i.e. explicit consent (and its expression is necessary to achieve the purpose in question), i.e. verification of entitlement to a discounted ticket), and in terms of ordinary data, the basis is the same as in letter "a" above, i.e. Article 6(1)(b).

The supplementary purpose of data processing is to conduct financial reporting of the Controller, because the principle is the sale of normal tickets (in terms of the number of discounted tickets sold).

The data is stored for a period not longer than the period of limitation of claims.

12. providing medical assistance

There is a medical aid point in the SUNTAGO Water Park. Personal data will be processed for the purpose of providing first aid or medical assistance in accordance with the principles

of the Regulation (including the principle of proportionality). The legal basis for the processing of data — in the scope of health data — is, respectively:

- a) Article 9(2)(a) of the Regulation, i.e. the explicit consent of the person (such consent may also be given orally) to whom the data relates (or by their statutory representative).
- b) Article 9(2)(c) of the Regulation, i.e. processing is necessary to protect the vital interests of the data subject or another natural person, and the data subject is physically or legally incapable of giving consent.

Such data will be stored for a period of 24 months.

13. in terms of the point of lost and found items:

There is a lost and found point in the SUNTAGO Water Park and in the SUNTAGO Village. Personal data in this respect will be processed, in accordance with the principles of Article 5 of the Regulation, in order to fulfil the legal obligation incumbent on the Data Controller regulated in the Act of 20 February 2015 on found items within the scope of the obligations and rights of the finder and the data holder – pursuant to Article 6(1)(c) of the GDPR.

The data is stored for a period not longer than one calendar year from the moment of finding.

14. conducting the recruitment process. As part of recruitment processes involving employment under an employment contract, the Controller expects personal data (e.g. in CVs or CVs) to be provided only to the extent specified in the provisions of the labour law (Article 6(1)(c) of the GDPR). If the submitted applications contain additional data that go beyond the scope indicated by the provisions of the labour law, their processing will be based on the candidate's consent (Article 6(1)(a) of the GDPR), expressed by an unambiguous confirmation action, i.e. marking the consent to the processing of data. In the event that the submitted applications contain information that is inadequate to the purpose of recruitment, it will not be used or taken into account in the recruitment process.

As part of recruitment processes involving employment on a basis other than an employment contract, the processing of the candidate's personal data is based on the candidate's consent (Article 6(1)(a) of the GDPR), expressed by an unambiguous affirmative action, i.e. marking the consent to the processing of data.

The recruitment process consists of several stages, during which the personal data of candidates is processed: initial selection of received applications, contact with selected candidates, selection of an employee. If the candidate consents to the processing of the personal data provided in future recruitments, the legal basis for their processing is Article 6(1)(a) of the GDPR, which allows for the processing of personal data on the basis of a voluntarily given consent, which may be revoked at any time, without affecting the lawfulness of the processing that was made on the basis of consent before its withdrawal.

Personal data processed as part of the recruitment process will be processed until the end of the current process. If the candidate consents to the processing of their data for the purposes of future recruitment processes, the Controller will process them until the consent is withdrawn, but no longer than 12 months from the date of their sending.

15. running accounts/fanpages on social networks. The Controller processes personal data of users visiting the Controller's profiles in social media (Facebook, Instagram, Youtube). These data are processed only in connection with maintaining the profile, including for the purpose of informing users about the Controller's activity and promoting various types of events, products, as well as for the purpose of communicating with the user through the available functionalities in social media (comment, message, chat, invitation, reaction). The legal basis for the processing of personal data by the Controller for this purpose is its legitimate interest (Article 6(1)(f) of the GDPR), consisting in promoting its own brand.

The data will be processed until an objection is raised.

Detailed information on the processing of data of users visiting individual profiles of the Controller in social media can be found on these profiles.

4. Data recipients, rights and other information

At the same time, we would like to point out that:

- a) has the right to request from each Controller separately: access to personal data concerning the Guest to whom the data relates, rectification, deletion or restriction of processing, object to processing, as well as the right to transfer data;
- b) if the processing takes place on the basis of a declaration of consent (legal basis: Article 6(1)(a) or Article 9(2)(a)) respectively – the Guest giving such consent has the right to withdraw consent to the processing of data by each of the Controllers separately at any time without affecting the lawfulness of the processing, consent before its withdrawal;
- c) providing data for the purposes indicated in the Privacy Policy is voluntary, but necessary to perform the obligations or rights described by the Controller. Providing invoice data refers to data specified directly in the provisions of law. The consequence of failure to provide data for the purposes specified in the Privacy Policy and constituting at the same time a contractual requirement is, respectively, the inability to use the service, purchase a discount ticket, the inability to purchase a photo/gadget with the image of the Guest from a given attraction/device, the lack of medical assistance in a situation in which the person could have given consent, the inability to consider the complaint, etc., unless the law obliges to provide such assistance against the will of such a person. People.
- d) has the right to lodge a complaint with the supervisory authority – the President of the Office for Personal Data Protection (to the address of the Office for Personal Data Protection, 2 Stawki Street, 00-193 Warsaw);
- e) that the expected recipients of the Guests' personal data may be: entities processing personal data on behalf of the Controller, in particular: entities providing the service of photographing the Guest's image, entities operating ICT systems and providing IT services, entities providing the Controller with security, advisory, consulting, audit, marketing, legal, tax and accounting services, to the extent that it is necessary to achieve the purposes described above processing of your personal data. The recipients of personal data will also be entities authorized under the law (Police, Municipal Police, Polish Post, couriers, court, bailiff, Tax Office, etc.). In addition,

personal data will be disclosed to authorized employees or associates of the Controller;

- f) that the personal data will be deleted at the end of the retention period;
- g) that in accordance with Article 118 of the Civil Code, the limitation period for claims is six years, and for claims for periodic performance and claims related to business activity - three years. On the other hand, pursuant to Article 442 (1) of the Civil Code, a claim for redress of damage caused by a tort is time-barred after three years from the date on which the injured party learned or could have learned with due diligence about the damage and about the person obliged to repair it. However, this period may not be longer than ten years from the date on which the event giving rise to the damage occurred. If the damage resulted from a crime or misdemeanor, the claim for compensation for damage is time-barred twenty years from the date of the crime, regardless of when the injured party learned about the damage and the person obliged to repair it. In the event of personal injury, the statute of limitations may not expire earlier than three years from the date on which the injured party became aware of the damage and the person obliged to repair it. The statute of limitations for a minor's claims for redress of personal injury may not end earlier than two years after the minor has reached the age of majority.
- h) In individual cases of data collection, the Controller, if necessary and without prejudice to this Privacy Policy, will provide separate, dedicated information on the specific data collection process in such a specific situation.
- i) The Controller reserves the right to change the privacy policy of the website, which may be caused by the development of Internet technology, possible changes in the law on the protection of personal data and the development of the Website. We will inform you of any changes in a visible and understandable way.

This Privacy Policy is effective as of September 30, 2022.