

## REGULATIONS OF THE "PROMO 1+1" PROMOTION

### 1. GENERAL PROVISIONS

- 1.1. These regulations ("**Regulations**") set forth the terms and conditions of the promotion at Suntago Water Park ("**Water Park**" or "**Suntago**") conducted under the name "**Promo 1+1**" ("**Promotion**").
- 1.2. The organizer is "**Global Parks Poland**" spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: 41/11 Fosa Street, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for capital city of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 (the "**Organizer**").
- 1.3. The terms and conditions of the Promotion are set out in the Regulations only, and any information about the Promotion available in advertising materials is for informational purposes only.
- 1.4. Tickets for the Promotion are sold only through the website of the Organizer: [www.parkofpoland.com](http://www.parkofpoland.com) ("**Website**"), in accordance with the relevant Suntago regulations, available at: [www.parkofpoland.com/pl/regulaminy](http://www.parkofpoland.com/pl/regulaminy), subject to the contrary provisions of these Regulations.
- 1.5. The promotion cannot be combined with other promotions, offers, discounts available at Suntago, subject to the possibility of combining it with the "Online cheaper 10/30 zł" promotion.
- 1.6. **Tickets, Promotional Tickets and the contents of the Cart (as defined in clause 4 below) purchased as part of the Promotion are not subject to editing, alteration, refund or exchange for an amount voucher (the promotional offer is non-refundable).**
- 1.7. The Promotion consists in granting a price discount on the Tickets covered by the Promotion by reducing the unit price of the Promotional Ticket while purchasing a certain number of tickets in one transaction.
- 1.8. The promotion constitutes a reduction in the price of goods within the meaning of the applicable tax law and is not a competition, promotional lottery, bonus sale or any other form of public promise.

### 2. PROMOTION PERIOD

- 2.1. The Promotion is valid for Tickets purchased during and for the period from 1<sup>st</sup> of March, 2026 to 31<sup>st</sup> of March, 2026 (the "**Promotion Period**").
- 2.2. A visit to the Water Park on the basis of a ticket purchased in connection with this Promotion can be made:



- a) until 31 March 2026,
- b) until April 30, 2026 or
- c) until 30 June 2026,

depending on the option selected by the Participant (as defined below) and described in detail in Section 4. of the Regulations.

### 3. TERMS AND CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 3.1. A Participant of the Promotion is any guest who, during the Promotion Period, purchased a ticket to the Water Park via the Website at the regular price ("**Ticket**"), i.e. in accordance with the price list valid on the day of purchase of the Ticket without any additional discounts (subject to the "Online cheaper 10/30 PLN" promotion). ("**Participant**").
- 3.2. The promotion does not apply to visits to the Water Park on the basis of the following types of tickets and the purchase of such tickets as below:
  - tickets purchased with the use of entry vouchers;
  - tickets purchased using discount codes, including discount codes provided by influencers;
  - tickets purchased as part of other promotions;
  - tickets purchased at the ticket offices of the Water Park and
  - tickets purchased with group bookings
  - tickets for a child up to 90 cm, the price of which is PLN 1.
- 3.3. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set forth in these Regulations.
- 3.4. Participation in the Promotion is voluntary.

### 4. SUBJECT OF THE PROMOTION

- 4.1. When purchasing a Ticket on the Website (including using an amount voucher), the Participant making a purchase as part of the standard shopping path will automatically be shown information about the possibility of purchasing an additional **ticket to the Water Park ("Promotional Ticket")**. The Promotional Ticket will enable the use of the Water Park in a manner analogous to the Ticket previously selected by the Participant in the purchase process within the Website, both in terms of the zones for which the Ticket is valid and for a period of time (i.e. all-day, 4-hour, 2-hour ticket).
- 4.2. The purchase price of the Promotional Ticket is, depending on the Participant's choice:
  - Promotional Ticket covering the guest's visit until March 31, 2026 **for PLN 0 ("Promotional Ticket 1+1")**
  - A Promotional Ticket covering the guest's visit until April 30, 2026 at the price of **PLN 40 gross ("Promotional Ticket 40")** or



- A Promotional Ticket covering the guest's visit until 30 June 2026 at the price of **PLN 60 gross ("Promotional Ticket 60")**.

Tickets and Promotional Tickets are personal and may be used only by persons whose data have been indicated during the purchase on the Website. Therefore, the data of the persons indicated on the Tickets and Promotional Tickets will be identical.

Each Participant may **purchase a maximum of 25 Tickets in one transaction** and the same number of Promotional Tickets, whereby the Promotional Tickets for a given purchase transaction will only be Promotional Tickets of one type, i.e. Promotional Tickets 1+1, Promotional Tickets 40 or Promotional Tickets 60 (e.g. a Participant purchases 5 Tickets and 5 40 Promotional Tickets; it is not possible to purchase 5 Tickets and 2 Promotional Tickets 40 and 2 Tickets 60 Promotional Tickets and 1 Promotional Ticket 1+1).

- 4.3. Both the Promotional Ticket and the Ticket will be made available to the Participant in accordance with the rules of operation of the Website and with the Regulations available therein.
- 4.4. The possibility of using the Ticket and the Promotional Ticket applies to the days when the Water Park is open.
- 4.5. In the case of taking advantage of the Promotion and purchasing additional products as part of the shopping path on the Website, placing them together with the Ticket and the Promotional Ticket in the shopping cart on the Website (the "**Basket**") will result in the inability to return and exchange the entire contents of the Basket (including, for example, a ticket for Suntago Bus, services from the Wellness & SPA category, Cabana beds, or Suntago Village).

## 5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The Promotion applies only to Tickets purchased through the Website at a regular price (with possible reservations indicated in the Regulations), without the use of promotional codes. The promotion does not apply to tickets sold at Suntago ticket offices or in any other way.
- 5.2. The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of Suntago Unlimited cards entitling to enter the Water Park on the terms and conditions specified in separate regulations.
- 5.3. The Organizer has the right to refuse entry to the Water Park when:
  - the validity period of the Promotional Ticket has expired;
  - the person indicated on the Ticket or Promotional Ticket is unable to provide a document confirming his/her identity or age.



- 5.4. Neither the Ticket nor the Promotional Ticket are refundable or exchangeable for cash and do not entitle to any other benefits in the Water Park than those specified in the Regulations.
- 5.5. The Promotion shall not be combined with other offers, discounts and promotions offered by the Organiser, unless otherwise stipulated in the rules of individual promotions or the Regulations.
- 5.6. The Organizer reserves the right to refuse entry to the Water Park to a person who has violated the Regulations.

## 6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be reported by e-mail, to the following address:  
kontakt@parkofpoland.com.
- 6.2. The complaint should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for filing it.
- 6.3. Complaints will be considered within 14 days of their receipt on the basis of the Regulations. The reply will be sent to the email address from which it was sent application. In the event that the Participant needs to complete the complaint at the request of the Organizer, the deadline of 14 days runs from the date of completion of the complaint by the Participant.

## 7. FINAL PROVISIONS

- 7.1. These Regulations are available on the [www.parkofpoland.com/pl/regulaminy](http://www.parkofpoland.com/pl/regulaminy) website.
- 7.2. Other terms and conditions of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.
- 7.3. The Participant is obliged to ensure that persons who use Tickets and Promotional Tickets purchased as part of the Water Park before the start of their visit to the Water Park and using the services of the Water Park have familiarized themselves with the content of the Regulations and the General Regulations of Suntago Water Park available at Suntago ticket offices and on the website: [www.parkofpoland.com/pl/regulaminy](http://www.parkofpoland.com/pl/regulaminy). A person entering the Suntago area is obliged to comply with the above regulations during his/her stay at Suntago.
- 7.4. In special cases, including when the security or stability of the Website is threatened, the Organiser has the right to temporarily suspend or limit the Promotion, without prior notification to the Participants and to carry out work aimed at restoring the security and



stability of the Website. The Organizer will inform about difficulties related to the use of the Website by placing an appropriate message on the Website.

- 7.5. The Organizer is not responsible for the unavailability of the Website, which is not due to its fault.

