

REGULATIONS OF THE "MARCH PROMO 2025" PROMOTION

1. GENERAL

- 1.1. These regulations ("Regulations") specify the terms and conditions of the promotion at Suntago Water Park ("Water Park" or "Suntago") conducted under the name (the "Promotion").
- 1.2. The organizer of the Promotion is "Global Parks Poland" sp. z o.o. with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 (the "Organizer")
- 1.3. The terms and conditions of the Promotion are specified solely in the Regulations, and all information about the Promotion available in advertising materials is for information purposes only.
- 1.4. Tickets are sold under the Promotion only through the Organizer's website: www.parkofpoland.com (the "Website"), in accordance with the relevant Suntago regulations, available at: www.parkofpoland.com/pl/regulaminy, subject to any other provisions of this Regulations.
- 1.5. March Promo 2025 cannot be combined with any other promotions, offers, discounts available at Suntago.
- 1.6. Tickets and Promotional Tickets (as defined in point 4 below) purchased as part of March Promo 2025 are not editable, modifiable, refundable or exchangeable for a value voucher (promotional offer is non-refundable).

2. PROMOTION PERIOD

- 2.1. The Promotion is valid for Tickets purchased during and for the period from March 3, 2025 to March 31, 2025 (the "**Promotion Period**").
- 2.2. A visit to the Water Park on the basis of a ticket purchased in connection with this Promotion can be made either until April 30, 2025 or until May 31, 2025, depending on the option selected by the Participant (as defined below) and described in detail in point 4.1. of the Regulations.

3. TERMS AND CONDITIONS OF PARTICIPATION

3.1. The Promotion participant is any guest who has purchased an entry ticket to the Water Park via the Website at a regular price during the Promotion Period ("**Ticket**"), i.e. in accordance with the price list in force on the day of purchasing the Ticket without any additional discounts. ("**Participant**").





- 3.2. The Promotion does not apply to visits to the Water Park on the basis of the following types of tickets and the purchase of tickets such as the following:
 - tickets purchased with entry vouchers;
 - tickets purchased using discount codes, including discount codes provided by influencers;
 - tickets purchased as part of other promotions;
 - tickets purchased at the ticket offices of the Water Park and
 - tickets purchased with group bookings.
- 3.3. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 3.4. Participation in the Promotion is voluntary.

4. SUBJECT OF THE PROMOTION

4.1. The Promotion is available to the Participant in two variants described in detail below:

4.1.1. VARIANT 1:

When purchasing a Ticket on the Website (including with a value voucher), the Participant making a purchase as part of the standard shopping process will automatically be shown information about the possibility of purchasing **one additional personal ticket to the Water Park.** The promotional ticket will allow for use of the Water Park in the analogous way to the Ticket previously selected by the Participant in the purchasing process on the Website, both in terms of the zones for which the Ticket is valid and for a period of time (i.e. all-day, 4-hour, 2-hour ticket).

The purchase price of the promotional ticket in the variant described in this clause 4.1.1. is, depending on the Participant's choice:

- Promotional Ticket covering the visitation of a guest until April 30, 2025 at the price of PLN 30 gross ("Promotional Ticket 30") or
- Promotional Ticket covering the visitation of a guest until May 31, 2025 at the price of PLN 50 gross ("Promotional Ticket 50").

In order to take advantage of the Promotion, the Participant must accept the next steps in the shopping path on Website, including providing:

- name and surname of the guest who, according to the Participant's choice, will use the purchased **Ticket**,
- name and surname of the guest who, at the Participant's choice, will use the purchased **Promotional Ticket**.

Each Participant may purchase any number of Tickets and the same number of Promotional Tickets, provided that the Promotional Tickets for a given purchase transaction may only be Promotional Tickets 30 or Promotional Tickets 50 (e.g. the





Participant purchases 5 Tickets and 5 Promotional Tickets 30; it is not possible to purchase 5 Tickets and 2 Promotional Tickets 30 and 3 Promotional Tickets 50).

4.1.2. VARIANT 2:

This option may be used by the Participant:

- who decided not to use the option described in pt. 4.1.1. of the Regulations, i.e. at the time of purchase of the Ticket on the Website, but ticked the relevant marketing consents during the purchase path,
- purchased the Ticket during the Promotion Period,
- visited the Water Park during the Promotion Period showing abovementioned Ticket.

After visiting the Water Park, an e-mail will be sent to the Participant with a proposal to take advantage of this variant of the Promotion, i.e. with an appropriate link ("**Promotional Link**") enabling the purchase of a Promotional Ticket on the following terms:

- The promotional link will be active for 14 days from the day it was sent to the Participant,
- If you visit the Water Park on March 31, 2025, the promotional link will be sent by the end of April 1, 2025 at the latest,
- In the event of receiving the Promotional Link, the Participant will be able to purchase a promotional ticket that allows for exchange for a ticket similar to the Ticket used by the Participant during the Promotion Period, both in terms of the zones and for the period of time for which the Ticket is valid (i.e. all-day, 4-hour, 2-hour ticket).
- In this variant, the Promotional Ticket will be available for purchase at the price of PLN 99 gross with the possibility of visiting the Water Park until May 31, 2025.

In order to take advantage of the Promotion, the Participant must accept the subsequent steps in the purchasing path on the Website, including providing the name and surname of the guest who, according to the Participant's choice, will use the purchased Promotional Ticket 99.

Each Participant may purchase any number of Tickets during the Promotional Period and as many Promotional Tickets 99 as the number of visits made on the basis of the aforementioned Tickets during the Promotional Period.

- 4.2. Promotional Ticket 30, Promotional Ticket 50 and Promotional Ticket 99 shall be collectively referred to as "Promotional Tickets", and each separately in the case of general provisions relating to all types of Tickets, also a "Promotional Ticket".
- 4.3. When selecting the person for whom the Promotional Ticket will be intended (for the same zones and time as the Ticket), special attention should be paid to the age and possibility of





- using the attractions provided for in a given zone, taking into account the other Regulations of the Water Park.
- 4.4. Both the Promotional Ticket and the Ticket will be made available to the Participant in accordance with the rules of operation of the Website.
- 4.5. The possibility of using the Ticket and the Promotional Ticket applies to days when the Water Park is open.

5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The Promotion applies only to Tickets purchased through the Website at a regular price, without the use of promotional codes. The Promotion does not apply to tickets sold at Suntago box offices or in any other way.
- 5.2. The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of Suntago Unlimited cards entitling to enter the Water Park on the terms set out in separate terms and conditions.
- 5.3. The Organizer has the right to refuse entry to the Water Park if:
 - the validity period of the Promotional Ticket has expired;
 - the person named on the Ticket or Promotional Ticket is unable to provide proof of identity or age.
- 5.4. The Ticket and the Promotional Ticket are not refundable or exchangeable for cash and do not entitle to any benefits in the Water Park other than those specified in the Regulations.
- 5.5. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.6. The Organizer reserves the right to refuse entry to the Water Park to a person who has violated the Regulations.

6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted no later than June 15, 2025 and should include data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the notification) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt pursuant to the Regulations. The response will be sent to the e-mail address from which the application was sent. If the participant needs to complete the complaint at the request of the Organizer, the 14-day period runs from the date of completing the complaint by the Participant..
- 6.4. The Organizer's decision on the complaint is final and cannot be appealed against appeal, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS





- 7.1. These Regulations are available at www.parkofpoland.com/pl/regulaminy.
- 7.2. Other terms and conditions of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.
- 7.3. The Participant is obligated to ensure that persons who use tickets purchased as part of the use of the Promotional Code, before visiting the Water Park and using the services of the Water Park, are familiar with the content of the Regulations and General Regulations of Suntago Water Park available at Suntago ticket offices and on the website: www.parkofpoland.com/pl/regulaminy. A person entering Suntago premises is obligated to comply with the above regulations during his or her stay at Suntago.
- 7.4. In special cases, including when the security or stability of the Website is at risk, the Organizer has the right to temporarily discontinue or limit the Promotion, without prior notice to the Participants, and to carry out work aimed at restoring the security and stability of the Website. The Organizer will inform about difficulties related to the use of the Website by placing an appropriate message on the Website.
- 7.5. The Organizer is not responsible for the unavailability of the Website which is not due to its fault.

