

VIP ZONE REGULATIONS - SCOPE OF THE VIP PACKAGE AND RULES OF USE

1. VIP ZONE

- 1.1. The VIP Zone is a designated area within the Relax Zone of the Suntago Water Park ("**Suntago**") where the VIP Package can be redeemed.
- 1.2. The VIP Zone is open Monday through Friday from 10:00 a.m. until the closing time of Suntago, and on the weekend from 9:00 a.m. until the closing time of Suntago.
- 1.3. Admission to the VIP Zone requires possession of a Suntago admission ticket valid for that day for at least the Relax Zone and the purchase of a VIP Package, the scope of which is detailed in Section 2.1 below ("**VIP Package**").
- 1.4. The price list of the VIP Package and the booking rules are available at the Suntago ticket offices and on the official Suntago website: parkofpoland.com
- 1.5. Due to the number of beds available in the VIP Zone, the VIP Package is limited.
- 1.6. The purchase of the VIP Package implies acceptance of these regulations, which define the scope of the VIP Package and the rules of use of the VIP Zone.
- 1.7. These regulations are available at the ticket offices and on the official website of Suntago: parkofpoland.com
- 1.8. Guests of the VIP Zone are obliged to use the VIP Zone in a manner consistent with its intended use, common standards of caution and safety, and in accordance with the instructions of the Suntago staff, in accordance with generally applicable law and these regulations.

2. VIP PACKAGE SCOPE AND ADDITIONAL ENTITLEMENTS

- 2.1. As part of the VIP Package:
 - 2.1.1. a person who has purchased a VIP Package may invite one companion (jointly "**VIP Zone Guests**") to the VIP Zone;
 - 2.1.2. VIP Zone Guests have the right to enter and stay in the VIP Zone for the whole day of their stay in Suntago;
 - 2.1.3. VIP Zone Guests have the right to exclusive use of one dedicated cabana double bed for the entire day of their stay at Suntago;
 - 2.1.4. Adult Guests of the VIP Zone are entitled to receive 1 (one) bottle of prosecco sparkling wine in total;
 - 2.1.5. In case one or both VIP Zone Guests are underage, instead of a bottle of prosecco, VIP Zone Guests are entitled to receive 2 (two) non-alcoholic cocktails from the current VIP Zone menu in total;
 - 2.1.6. Each of the VIP Zone Guests is entitled to rent a towel against a refundable deposit of PLN 50 per towel.
- 2.2. Each of the VIP Zone Guests has the possibility to order a separately paid meal from the dedicated VIP Zone menu on the day of use of the VIP Package.
- 2.3. Each of the VIP Zone Guests is entitled to a discount on services in the Wellness&Spa Area in the amount of 10% from regular prices on the day of use of the VIP Package (the discount does not combine with other promotions).

2.4. It is forbidden to transfer the wristband entitling to enter the VIP Zone to another person, including changing the accompanying person by the person who purchased the VIP Package.

2.5. Guests of the VIP Zone do not have priority in the use of facilities and restaurants located in Suntago.

3. RULES FOR USING THE VIP ZONE

3.1. Only persons over 16 years of age are allowed to enter the VIP Zone.

3.2. Suntago staff shall have the right to require the Guest of the VIP Zone to show a document proving his/her age of majority.

3.3. Without prejudice to the prohibitions indicated in the General Regulations of Suntago, including those in Appendix 10.2, in the VIP Zone it is prohibited to:

3.3.1. take glasses, glass, bottles, dishes and similar items outside of the VIP Zone;

3.3.2. use beds without first placing a towel under the whole body;

3.3.3. eat in places not intended for this purpose, especially on the beds in the VIP Zone.

3.4. In the event of violation of the rules of use of the VIP Zone or unauthorized transfer of the wristband authorizing entry to the VIP Zone, Suntago staff shall have the right to eject from the VIP Zone the VIP Zone Guest or the person to whom the wristband has been transferred, without any obligation to refund the price paid for the VIP Package.

3.5. The Operator shall not be liable for any items left by VIP Zone Guests in the VIP Zone.

4. FINAL PROVISIONS

4.1. Guests of the VIP Zone may file complaints regarding the VIP Package immediately after noticing irregularities in the provision of the VIP Package during the operation of the VIP Zone to the following address: kontakt@parkofpoland.com.

4.2. The Operator of Suntago is Global Parks Poland sp. z o.o. with its registered seat in Warsaw, KRS: 0000335329, NIP: 701-019-21-28, address: 41/11 Fosa Street, 02-768 Warsaw.

4.3. The Operator shall not be liable for any interruption in the operation of the VIP Zone for reasons beyond its control, in particular due to force majeure, including power failure due to external factors.

4.4. In matters not regulated by these Terms and Conditions of the VIP Zone, the General Terms and Conditions of Suntago available at <https://parkofpoland.com/pl/regulaminy> shall apply.