

TERMS AND CONDITIONS OF THE "SENIOR PACKAGE 65+" PROMOTION

1. GENERAL

- 1.1. These regulations ("**Regulations**") set out the terms and conditions of the promotion at Suntago Water Park ("**Water Park**" or "**Suntago**") conducted under the name "**SENIOR PACKAGE 65+**" ("**Promotion**").
- 1.2. The organizer of the Promotion is "**Global Parks Poland**" spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: 41/11 Fosa Street, 02-768 Warsaw, Poland, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 ("**Organizer**").
- 1.3. The terms and conditions of the Promotion are specified only in the Regulations, and any information about the Promotion available in advertising materials is for information purposes only.
- 1.4. The promotion cannot be combined with other promotions, offers, discounts available at Suntago.

2. PROMOTION PERIOD

- 2.1. The Promotion is valid from January 1, 2026 to December 31, 2026 (the "Promotion Period"). Senior Packages can only be used on weekdays during the Promotion Period, excluding the following days and periods:
 - (i) from 19 January 2026 to 1 March 2026,
 - (ii) from 2 April 2026 to 7 April 2026,
 - (iii) 5 June 2026,
 - (iv) from 29 June 2026 to 31 August 2026,
 - (v) from 21 to 31 December 2026 .("Promotion Period").

3. TERMS AND CONDITIONS OF PARTICIPATION

- 3.1. Any natural person over 65 years of age who meets the conditions of the promotion described in these Regulations may participate in the Promotion. ("**Participant**").
- 3.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 3.3. Participation in the Promotion is voluntary.

4. SUBJECT OF THE PROMOTION



- 4.1. The Senior Package 65+ promotion ("Promotion") allows the Participant to purchase a package of services, which consists of:
- a) **one all-day Water Park ticket** to two zones (**Jamango and Relax**) per weekday during the Promotion Period; and
 - b) **one Lunch Set** at the Poleczka Restaurant in the Water Park selected from several proposals from a special menu dedicated to the Promotion ("Lunch Set");
- at the price of **119 PLN**. (hereinafter referred to as "**Senior Package**")
- 4.2. As part of the Senior Package, tickets other than those indicated in clause 4.1 a) of the Regulations, tickets without the Lunch Set, or lunch sets in a restaurant other than the Poleczka Restaurant (package offer) may not be purchased.
- 4.3. The sale of services as part of the Senior Package takes place both at the ticket offices located in Suntago and through the Organizer's website: www.parkofpoland.com ("**Website**"), in accordance with the relevant Suntago Regulations, available at: www.parkofpoland.com/pl/regulaminy, subject to the other provisions of these Regulations.
- 4.4. The Senior Package via the Website must be purchased one day in advance, i.e. it is not possible to purchase the Senior Package on the Website on the day of the visit to the Water Park. On the day of the visit to the Water Park, it is possible to purchase the Senior Package only at the ticket offices located in the Water Park.
- 4.5. **To purchase a ticket at the Suntago ticket office:** The Participant is required to present a valid document with a photo confirming his/her identity and age criterion to the cashier before making the purchase. Failure to meet the age criterion makes it impossible to purchase the Senior Package and take part in the Promotion.
- 4.6. **In order to purchase a ticket on the Website:** When placing an order on the Website, after selecting the "Senior" guest type and the "Two zones" field when selecting zones, select the "Senior Package" field. Selecting the "Senior Package" field will add the Senior Package to the cart. A person who wants to use the Senior Package purchased via the Website must meet the conditions of being a Participant and is obliged to present to the cashier a valid document with a photo confirming that they meet the age criterion indicated in Point 3 above. Failure to meet the age criterion makes it impossible to take advantage of the Senior Package.
- 4.7. Before entering Suntago, the Participant is required to collect a special wristband dedicated to the Promotion from the Suntago cashier, which entitles them to collect the Lunch Set and allow it to be attached to the wrist. The wristband should not be passed on to other people and it should be protected from damage or loss, as its presentation is necessary to collect the Lunch Set. If the wristband is accidentally torn or damaged, please keep it and report it to Suntago staff immediately and then follow the instructions of Suntago staff.



- 4.8. To collect the Lunch Set, the Participant should go to the Poleczka Restaurant and choose one of the Lunch Sets from a special menu dedicated to the Promotion made available directly at the Poleczka Restaurant, and return the special wristband to the staff of the Poleczka Restaurant, which they received at the entrance to Suntago. **The Lunch Set is served by the staff of the Poleczka Restaurant.**
- 4.9. The Lunch Set does not include drinks, which are additionally paid.
- 4.10. Suntago does not guarantee the availability of all dishes from the Lunch Sets at all times. Some dishes may not be available at the moment, among others due to greater interest in certain dishes. Unavailability of certain dishes from the Lunch Sets does not entitle you to discounts or refunds if other dishes from the menu are available.
- 4.11. The Lunch Set can only be collected on the day of the visit to Suntago carried out on the basis of the Senior Package. Failure to collect the Lunch Set does not entitle you to claim discounts or a refund of part of the price of the Senior Package.
- 4.12. The following are not possible: changing the type of ticket covered by the Senior Package to another one (e.g. an "all-day" ticket to a "4 hours" ticket or a ticket for people 65+ to an adult ticket) and changing the scope of rights related to the ticket covered by the Senior Package (a ticket to the Jamango and Relax zones to a ticket to the Jamango, Relax and Saunaria zones). **However, admission to the Saunaria zone is possible on the day of your visit to Suntago after paying an additional fee according to the information indicated on the <https://parkofpoland.com/pl/cennik>.**
- 4.13. The possibility of using the Senior Package applies to days when the Water Park is open.

5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The promotion does not apply to visits to the Water Park on the basis of the following types of tickets and the purchase of tickets such as the following:
- tickets purchased with entry vouchers;
 - tickets purchased using discount codes, including discount codes shared by influencers;
 - tickets purchased as part of other promotions;
 - tickets purchased with group bookings.
- 5.2. The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of Suntago Unlimited cards entitling to enter the Water Park on the terms set out in separate regulations.
- 5.3. The Organizer has the right to refuse entry to the Water Park if:
- the validity period of the Senior Package has expired;
 - the person using the Senior Package is not able to present a document confirming their age.



- 5.4. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.5. The Organizer reserves the right to refuse entry to the Water Park to a person who has violated the Regulations.
- 5.6. The Participant is not entitled to change the date of implementation of the purchased Senior Package.
- 5.7. The Senior Package is not refundable or exchangeable, including for cash or quota vouchers.

6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be reported by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted no later than 30 days from the date of the visit to Suntago and should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt on the basis of the Regulations. Your response will be sent to the email address from which it was sent Reporting. If it is necessary for the Participant to supplement the complaint at the request of the Organizer, the 14-day period runs from the date of the Participant's supplementation of the complaint.
- 6.4. The Organizer's decision on the complaint is final and cannot be appealed against appeal, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1. These Regulations are available on the website www.parkofpoland.com/pl/regulaminy.
- 7.2. Other Regulations of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.

