

REGULATIONS OF THE "MARCH PROMO" PROMOTION

1. GENERAL PROVISIONS

- 1.1. These regulations ("**Regulations**") specify the terms and conditions of the promotion at Suntago Water Park ("**Water Park**" or "**Suntago** ") conducted under the name "**March Promo**" (the "**Promotion**").
- 1.2. The organizer of the Promotion is "**Global Parks Poland**" **sp. z o.o.** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 500,000 (the "**Organizer**").
- 1.3. The terms and conditions of the Promotion are specified solely in the Regulations, and all information about the Promotion available in advertising materials is for information purposes only.
- 1.4. Tickets are sold under the Promotion only through the Organizer's website: www.parkofpoland.com (the "**Website**"), in accordance with the relevant Suntago regulations, available at: www.parkofpoland.com/pl/regulaminy, subject to any other provisions of this Regulations.

2. PROMOTION PERIOD

- 2.1. The Promotion is valid for Tickets purchased for the period from March 1, 2024 to March 31, 2024 (the "**Promotion Period**").
- 2.2. A visit to the Water Park based on a ticket purchased using the Promotional Code, referred to in point 4.1 below, may be held **no later than April 26, 2024 (inclusive), excluding the period from March 29, 2024 to April 2, 2024 (inclusive).**

3. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 3.1. The Promotion participant is each Guest who purchased a full-day entry ticket to the Water Park via the Website at a regular price, i.e. in accordance with the price list in force on the day of purchase of the Ticket without any additional discounts (the "**Ticket**") (the "**Participant**"), subject to point 3.2 below.
- 3.2. The following do not take part in the Promotion:
 - (a) tickets for children up to 90 cm;
 - (b) non-all-day tickets (i.e. two- and four-hour tickets);
 - (c) tickets purchased using vouchers, including value vouchers and entry vouchers;
 - (d) tickets purchased using discount codes, including the Promotional Code referred to in point 4.1 below and discount codes provided by influencers;
 - (e) tickets purchased as part of the promotions: Black Weekend at Suntago and Suntago's Fourth Birthday;
 - (f) tickets purchased at the Water Park ticket offices; and
 - (g) tickets purchased with group bookings.

3.3. For the avoidance of doubt, visits to the Water Park made during the Promotion Period using Suntago Unlimited cards do not qualify for the Promotion.

3.4. By participating in the Promotion, the Participant agrees to the terms of the Promotion specified in these Regulations.

3.5. The use of the Promotional Code is voluntary.

4. PROMOTION SUBJECT

4.1. As part of the Promotion, the Participant is entitled to receive a free individual discount code in electronic form (the "**Promotional Code**") entitling the Participant **to purchase the same number of any tickets from the Suntago offer with an 80% discount** on the prices in accordance with the price list valid on the day of redeeming the Promotional Code .

4.2. The Promotional Code will be sent on the day for which the Ticket was purchased (in the evening) to the Participant's email address provided when placing the Ticket order or assigned to the Participant's individual account through which the order was placed.

4.3. The Promotional Code will be sent to the Participant only once. The Participant should protect the Promotional Code against loss, as the loss of the Promotional Code will mean the inability to redeem the Promotional Code.

4.4. The Promotional Code can only be redeemed online, i.e. when purchasing tickets via the Website, and the Promotional Code may only be redeemed in one ticket purchase transaction (e.g. if the Participant has redeemed 4 Tickets, he or she will receive a Promotional Code entitling to purchase a maximum of 4 tickets with an 80% discount and can buy them by making 1 transaction in which he or she will buy from 1 to 4 tickets). The Participant will not be able to use the Promotional Code again if, as part of the transaction using the Promotional Code, he or she purchased a smaller number of tickets than the number to which the Promotional Code entitled him or her.

4.5. When purchasing a ticket using the Promotional Code, the Participant will have to select the day for which his or her ticket will be valid, and the visit based on the ticket purchased using the Promotional Code may take place:

(a) no earlier than the day after the day for which the Ticket was purchased; and

(b) no later than April 26, 2024 (inclusive),

in each case, except for the period from March 29, 2024 to April 2, 2024 (inclusive).

4.6. Changing the type of ticket or the day for which the ticket purchased using the Promotional Code will be valid will require payment of the difference between the regular price, i.e. in accordance with the price list in force on the day of the change, and the price of the ticket purchased using the Promotional Code in accordance with the principles described in Section VII of the Online Ticket Sales Regulations.

4.7. The Promotional Code does not guarantee that it can be redeemed on the day selected by the Promotional Code holder, which means that the Promotional Code holder must take into account the possibility of closing the Water Park, including for important reasons (e.g. technical), as well as with the entry limits to the Water Park applicable on a given day. Before redeeming the Promotional Code and before visiting the Water Park, the Participant should check on the Website whether the Water Park is open on a given day.

5. DISCLAIMER AND EXCLUSIONS

- 5.1. The promotion applies only to Tickets purchased via the Website. The promotion does not apply to tickets sold at Suntago ticket offices or in any other way.
- 5.2. The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of Suntago Unlimited cards entitling to entry to the Water Park on the terms specified in separate regulations.
- 5.3. The Promotional Code is not refundable or exchangeable for cash and does not entitle to any other benefits at the Water Park than those specified in the Regulations.
- 5.4. Promotional Codes received as part of the Promotion cannot be resold.
- 5.5. The promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.6. The promotion does not apply to Suntago Bus tickets and accommodation in Suntago Village or to other services offered at Suntago that are not expressly mentioned in the Regulations.
- 5.7. The Organizer reserves the right to refuse entry to the Water Park to a person who has violated the Regulations or to refuse to use a Promotional Code that was obtained in violation of the Regulations.

6. COMPLAINTS

- 6.1. All questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted no later than May 15, 2024 and should include data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the notification) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt pursuant to the Regulations. The response will be sent to the e-mail address from which the application was sent. If the participant needs to complete the complaint at the request of the Organizer, the 14-day period runs from the date of completing the complaint by the Participant.
- 6.4. The Organizer's decision regarding the complaint is final and cannot be appealed against, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1. These Regulations are available at www.parkofpoland.com/pl/regulaminy.
- 7.2. Other terms and conditions of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.
- 7.3. The Participant is obligated to ensure that persons who use tickets purchased as part of the use of the Promotional Code, before visiting the Water Park and using the services of the Water Park, are familiar with the content of the Regulations and General Regulations of Suntago Water Park available at Suntago ticket offices and on the website: www.parkofpoland.com/pl/regulaminy. A person entering Suntago premises is obligated to comply with the above regulations during his or her stay at Suntago.
- 7.4. In special cases, including when the security or stability of the Website is at risk, the Organizer has the right to temporarily discontinue or limit the Promotion, without prior notice to the Participants, and to carry out work aimed at restoring the security and stability of the

Website. The Organizer will inform about difficulties related to the use of the Website by placing an appropriate message on the Website.

- 7.5. The Organizer is not responsible for the unavailability of the Website which is not due to its fault.