

## **REGULATIONS ON THE PROMOTIONAL SALE "SUNTAGO GIVES AWAY TICKETS"**

### **1. GENERAL PROVISIONS**

- 1.1** Regulations ("Regulations") define the conditions and rules under which the promotional sale "SUNTAGO GIVES AWAY CINEMA TICKETS" ("Promotion") takes place at the Suntago Water World facility located in Wręcza at ul. Nowy Świat 1 ("Water Park" or "Suntago") maintained by the Organizer.
- 1.2** The organizer of the Promotion is "Global Parks Poland" Sp. z o.o. with its registered seat in Warsaw at the following address Warsaw (02-768) at ul. Fosa 41/11, entered into the entrepreneurs' register kept by the District Court for the capital city of Warsaw in Warsaw, XII Commercial Division of the National Court Register under KRS no: 0000335329, NIP: 7010192128, REGON: 14192693000000, with a share capital of PLN 1,000,000.00 ("Organizer").
- 1.3** The provider of the Vouchers is each time cooperating entity with Suntago, hereinafter referred to as the "Provider."
- 1.4** The conditions of the Promotion are defined by these Regulations, and information about the Promotion other than those regarding the Provider's details, especially the number of available Vouchers and the promotion period available in promotional materials are for information purposes only.
- 1.5** The Promotion is recurring with the same or various Providers.
- 1.6** The Promotion described in these Regulations cannot be combined with other promotions, discounts, or similar actions organized at the Water Park, unless otherwise specified in the regulations of individual promotions.
- 1.7** Awarding of the Voucher in the Promotion does not depend on chance nor involves guessing; the Promotion is not a monetary lottery, raffle, promotional lottery, or any other game of chance or mutual bet within the meaning of Article 2 of the Act of November 19, 2009, on gambling (Journal of Laws of 2023, item 277 as amended).

### **2. PROMOTION RULES**

- 2.1** Participants in the Promotion may be natural persons who are consumers within the meaning of Article 22<sup>1</sup> of the Civil Code, having full legal capacity, who, during the Promotion Period, enter the Suntago Park based on a ticket purchased online or at the Suntago box office. The Promotion is limited up to the first 100 (one hundred) persons meeting the conditions specified in the Regulations. Each Participant receives one Voucher. The Promotion does not include the sale of tickets for organized groups.
- 2.2** The Voucher can only be redeemed in the manner specified by the Provider and within the dates indicated on the Voucher, in accordance with the regulations available on the website of the Provider fulfilling the Voucher.
- 2.3** Up to the first 100 (one hundred) persons meeting the conditions specified in point 2.1 above, who, during the promotion period, purchased entry tickets to Suntago at the ticket offices located at Suntago in Wręcza, will receive a Voucher.
- 2.4** Each Participant can take part in the Promotion only once.

**2.5** Each Participant may refuse to participate in the Promotion.

### **3. DETAILED RULES FOR REDEEMING THE VOUCHER**

**3.1** The Voucher entitles the Participant to exchange it for a ticket to the event described on the Voucher..

**3.2** It is not possible to make additional payments for the Voucher or to exchange it for another type of ticket other than one described in point 1.3 above. The Voucher cannot be exchanged for a monetary or material equivalent.

**3.3** The Voucher must be exchanged for a ticket in the manner specified by the Provider.**3.4** After exchanging the Voucher there is no possibility of returning or exchanging the ticket, unless the Provider indicates otherwise on their website.

**3.5** The basis for redeeming the Voucher is its code. The Participant is obliged to protect the Voucher's code and not share it with unauthorized third parties, including i.e. in the form of a photo of the Voucher. If the code visible on the Voucher is illegible or has been previously used (as recorded in the IT system maintained by the Provider) such Voucher will not be accepted by Provider.

**3.6** It is not possible to extend the validity period of the Voucher.

### **4. TAX LIABILITY IN THE PROMOTION**

The value of the ticket associated with the promotional sale does not exceed PLN 2,000.00, therefore, according to Article 21 point 68 of the Act of July 26, 1991, on personal income tax (Journal of Laws 1991 No. 80 item 350, as amended), the Participant of the Promotion is exempt from the obligation to pay income tax on the prize.

### **5. COMPLAINTS**

**5.1** Each Participant has the right to file a complaint within 30 days from the date of the Promotion in a given specific period of Promotion.

**5.2** Complaint must be primarily submitted in electronic form via the "contact us" form available on the websites [www.parkofpoland.com](http://www.parkofpoland.com) or to the address indicated in point 1 of the Regulations. The date of filing a complaint is the date of sending the complaint form via the "contact us" form available on the websites: [www.parkofpoland.com](http://www.parkofpoland.com).

**5.3** Complaint should contain information enabling the identification of the Participant (name, surname, phone number or email address provided in the Complaint) and indicate the reasons and basis for its submission.

**5.4** Complaint is to be considered within 14 days of their receipt based on the Regulations. The response will be sent to the email address from which the complaint was sent. In case the complaint must be supplemented by the Participant at the request of the Organizer, the 14 day period runs from the date the Participant completes the complaint. The Organizer's decision regarding the complaint is final and cannot be appealed, which does not deprive the Participant of the right to pursue claims arising from legal provisions.

### **6. PERSONAL DATA**

**6.1** The administrator of the personal data of the Participants is „Global Parks Poland” Sp. z o. o. as specified in point 1.2 Regulations.

- 6.2** The personal data of the Participants is to be processed by the Organizer for the following purposes:
- a) in connection with the execution of the contract concluded with the Participant (legal basis: Article 6(1)(b) of the GDPR);
  - b) for possible consideration of complaints (legal basis: Article 6(1)(b) of the GDPR);
  - c) for archival (evidence) purposes, being the implementation of the Organizer's legitimate interest in securing information in case of the legal need to demonstrate facts (legal basis: Article 6(1)(f) of the GDPR);
  - d) for customer's satisfactions surveys related to offering services and products, being the implementation of our legitimate interest (legal basis: Article 6(1)(f) of the GDPR);
  - e) for promoting purposes of the Organizer's products and services (direct marketing), being the implementation of our legitimate interest (legal basis: Article 6(1)(f) of the GDPR);
- and others, according to the provisions of the Organizer's Privacy Policy: [www.parkofpoland.com](http://www.parkofpoland.com).
- 6.3** Retention period: Data processed based on the legitimate interest of the data controller can be processed by the Organizer until the legitimate interests of the Organizer, constituting the basis for such processing, are fulfilled or until the Participant objects to such processing.
- 6.4** Right to complaint: each Participant has the right to lodge a complaint with the supervisory authority if the Participant considers that the processing of personal data concerning them violates the provisions of the GDPR.
- 6.5** Right to object: at any time, each Participant has the right to object to the processing of their data based on the legitimate interest described above. The Organizer will stop processing the Participant's data for these purposes unless it can demonstrate that there are compelling legitimate grounds for the Organizer to process the data that override the interests, rights, and freedoms of the Participant, or the data is necessary for the possible establishment, exercise, or defense of legal claims.
- 6.6** Other information regarding the processing of personal data by the Organizer is available in the Organizer's Privacy Policy [www.parkofpoland.com](http://www.parkofpoland.com).

## **7. FINAL PROVISIONS**

- 7.1** The Regulations are available on the website [www.parkofpoland.com/terms](http://www.parkofpoland.com/terms) and at the Water Park ticket offices.
- 7.2** Before participating in the Promotion, each Participant is obliged to read the content of the Promotion Terms. Participation in the Promotion is tantamount to acceptance of the provisions of these Terms.
- 7.3** The Organizer is not responsible for the Participant's ignorance of the Terms.
- 7.4** In matters not regulated by these Terms, the provisions of the Civil Code and other generally applicable laws apply.
- 7.5** The Organizer reserves the right to amend the Terms in the event of an important reason, understood as:
- a) changes in the laws regulating the rules and organization of the Promotion, affecting the mutual rights and obligations of the Organizer and the Promotion Participants;
  - b) extension or shortening of the Promotion period;
  - c) changes in the way the Promotion is conducted due to technical or technological reasons.

- 7.6** In the event of an amendment to the Terms, the Organizer will provide a uniform text of the Terms by publishing it on the website [www.parkofpoland.com/terms](http://www.parkofpoland.com/terms).
- 7.7** The amendment to the Terms does not affect the rights acquired by the Participant under the Promotion before the amendment.
- 7.8** The Organizer has the right to change the Promotion period, which will be promptly informed.