

REGULATIONS OF THE PROMOTION “Second visit 50% cheaper”

1. GENERAL PROVISIONS

- 1.1. These regulations (“**Regulations**”) define the terms and conditions of the promotion in the Suntago Water Park (the “**Water Park**” or “**Suntago**”) conducted under the name “**Second visit 50 % cheaper**” (the “**Promotion**”).
- 1.2. The Organizer of the Promotion is Global Parks Poland Sp. z o.o., with its registered seat in Warsaw, with the address in Warsaw (02-768) at ul. Fosa 41/11, 02-768 Warszawa, entered into the entrepreneurs’ register of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under the number KRS: 0000335329, NIP: 7010192128, REGON: 141926930, share capital in the amount of PLN 1 000,000.00 (the “**Organizer**”).
- 1.3. The terms of the Promotion are specified only in these Regulations, and all information about the Promotion available in the advertising materials is for information purposes only.

2. PROMOTION PERIOD

- 2.1. The Promotion is valid **from 20th August 2024 until 1st September 2024** (the “**Promotion Period**”).
- 2.2. A visit to the Water Park on the basis of the ticket purchase with use of Promotion Codem as referred to in point 4.1 below can be made **between 2nd September and 31st December 2024 (inclusive)**.

3. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 3.1. A participant to the Promotion may be any Guest who, during the Promotion Period, uses a full-day entry ticket to the Water Park (the “**Ticket**”) and visits the Water Park (the “**Participant**”), subject to point 3.2 below.
- 3.2. **The Promotion does not include:**
 - (a) tickets for children up to 90cm;
 - (b) tickets other than full-day entry tickets (i.e., tickets for 2 or 4 hours);
 - (c) tickets purchased with vouchers, including quota vouchers and entry vouchers;
 - (d) tickets purchased using discount codes, including Promotional Coder, referred to in point 4.1. below and discount code made available by influencers;
 - (e) tickets covered by other promotions valid at Suntago;
 - (f) tickets purchase at the cash desk of the Water Park;
 - (g) tickets purchased with group bookings.
- 3.3. For the avoidance of doubt, from the Promotion are excluded any visits done during the Promotion on the ground Unlimited Cards.
- 3.4. By participating in the Promotion, the Participant agrees to the terms of the Promotion set out in these Regulations.
- 3.5. Participation in the Promotion is voluntary.
- 3.6. Participant who purchased a Ticket in the period from 20th August until 1st September 2024 online and wishes to use the Promotion Code must be a Guest of the next visit to the Water Park. Water Park may ask the Participant to show the Ticket purchased between 20th August

and 1st September 2024 or/and provide an e-mail address or/and telephone number or/and name and surname of the person who purchase Ticket and/ or ask to show an identity document by the cash desk.

4. SUBJECT AND CONDITIONS OF THE PROMOTION

- 4.1.** Under the Promotion, the Participant is entitled to receive a free of charge individual discount code in electronic form ("Promotional Code") entitling to purchase the same amount of tickets from the Suntago's offer with 50 % discount on valid prices on the day of use of the Promotional Code at the cash desk of Water Park. According to General regulations of Suntago Water Park Tickets for children over 90 cm and under 16 years of age are valid only to Jamango.
- 4.2.** The Promotional Code is going to be sent out after 3 business days of the first visit into the e-mail address indicated by the Participant by online purchase. The Participant should protect the Promotional Code, as the loss of the Promotional Code means a lack of possibility to redeem it.
- 4.3.** The Promotional Code can only be used at the cash desk of Suntago. The Promotional Code can be used more than one time (e.g. if the Participant has used 4 Tickets, Promotional Code for 4 tickets with the discount of 50 % is going to be granted. So, consequently it is possible e.g. to make to purchases, each time for two tickets).
- 4.4.** The Participant by purchase with the Promotional Code must chose the day for which the ticket will be valid to enter the Water Park, but no later than 31st December 2024.
- 4.5.** The Promotional Voucher does not guarantee entry to the Water Park on the day selected by the holder of the Promotional Code, which means that the holder of the Promotional Code must take into account the limits for entering the Water Park applicable on a given day, including those imposed by restrictions on the number of people staying in the Water Park due to regulations on counteracting the COVID-19 pandemic in force at a given time.

5. DISCLAIMERS AND EXCLUSIONS

- 5.1.** The Promotion applies only to Tickets purchased online through www.parkofpoland.com. The Promotion does not apply to any tickets neither at the cash desk of Suntago nor in any other way.
- 5.2.** The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of Suntago Unlimited cards entitling to enter the Water Park on the terms set in the separate regulations.
- 5.3.** The Promotional Code is not refundable or exchangeable for cash and does not entitle to any other benefits at the Water Park than those specified in the Regulations.
- 5.4.** The Resell of the Promotional Codes is forbidden.
- 5.5.** The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules on the particular promotions state otherwise.
- 5.6.** The Promotion does not apply to Suntago Bus tickets and accommodation at Suntago Village or other benefits offered at Suntago that are not explicit mentioned in this Regulation.

5.7. The Organizer reserves the right to refuse entry to the Water Park to a person who has breached these Regulations and/or the right to refuse to accept a Promotional Code obtained as of breach of these Regulations.

6. COMPLAINTS

6.1. All questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.

6.2. Complaints regarding the Promotion are accepted during the Promotion Period and by 13th January 2024 at the latest. The date of receipt of the message on the server handling incoming mail is decisive.

6.3. The complaint should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and the indication of the reasons and grounds for its submission.

6.4. Complaints will be considered within 14 days of their receipt based on the Regulations. The answer will be sent to the e-mail address from which the application was sent. If the Participant needs to supplement the complaint at the request of the Organizer, the period of 14 days runs from the date the complaint is supplemented by the Participant.

6.5. The Organizer's decision on the complaint is final and may not be appealed against, which does not deprive the Participant of the right to pursue claims resulting from applicable law.

7. FINAL PROVISIONS

7.1. These Regulations are available on the website www.parkofpoland.com and at the cash desk of the Water Park.

7.2. Other regulations on online ticket sale as well as other information foreseen by the law are set out in the relevant regulations available as specified herein above.

7.3. Each Participant is required to ensure that the person, who use the ticket purchased with Promo Code and before starting the visit at the Water Park, is aware of this Regulation as well as General Regulations of Suntago available at the cash desk of the Suntago and the website www.parkofpoland.com. Every person entering Suntago is obliged to comply with the aforementioned regulations during the stay at Suntago.