

Regulations for Paid Premium Sessions at the Saunaria Zone

General Provisions

1. These Regulations (“**Regulations**”) sets out the detailed conditions for participation in paid premium sessions (“**Premium Sessions**”) at the Saunaria Zone (“**Zone Saunaria**”) at the Suntago Water Park located in Wręcza (“**Water Park**”).
2. Compliance with these Regulations is supervised by the Saunaria Zone staff and the Water Park Personnel, and all persons participating in Premium Sessions are obliged to strictly follow their instructions.
3. The price of the Water Park admission ticket does not include participation in paid Premium Sessions.
4. Matters not regulated by these Regulations are governed by the General Regulations of Suntago Water Park available at www.parkofpoland.com (“**Website**”) and at the Water Park ticket counters.

Purchase of Tickets

5. Participation in Premium Sessions requires the purchase of a separate, additionally paid ticket (“**Ticket**”), in accordance with the current price list available on the Website and at the Saunaria Zone.
6. The Water Park reserves the right to amend the aforementioned price list. Price list changes take effect from the date of their publication on the Website and do not apply to Tickets already purchased.
7. Tickets for Premium Sessions are sold exclusively at the Saunaria Zone Reception during its opening hours.
8. Payment for a Premium Session is made using the wristband (transponder) assigned upon entry to the Water Park („**Wristband**”), which will be settled upon leaving the Water Park in accordance with the separate regulations available on the Website.
9. A Guest holding one Water Park admission ticket is entitled to purchase no more than one Ticket for a specific Premium Session, accordingly, one Wristband may be used to purchase only one Ticket for a specific Premium Session.



10. To participate in a Premium Session, Guests must hold a valid Ticket assigned to a session scheduled at a specific time.
11. The Ticket will first be encoded on the Wristband, but additionally it can also be issued in an additional physical form in order to accelerate verification of the entrance authorisation for the Premium Session (additional Tickets may vary depending on the session – these can be, for example, silicone wristbands in different colours, printed entrance tickets, etc.).
12. Purchasing a Ticket constitutes confirmation of acquaintance with these Regulations and the current price list available on the Website and at the Saunaria Zone.
13. Tickets cannot be purchased earlier than on the day on which the selected Premium Session takes place. It is not possible to purchase a Ticket further in advance.
14. A refund for a purchased Ticket is possible no later than one hour (60 minutes) before the scheduled start of the relevant Premium Session, exclusively at the Saunaria Zone reception.

Ticket

15. Tickets are issued exclusively at the Saunaria Zone reception; their type, form and markings may vary depending on the day, the type of Premium Session and the decision of the Saunaria Zone staff.
16. The Ticket can also be encoded directly on the Wristband – in this case, the staff will verify the Ticket encoded on the Wristband.
17. Only a Ticket issued by the Saunaria Zone staff on a given day entitles the holder to participate in a Premium Session.
18. A Ticket produced independently, copied or altered is invalid and entitles the staff to refuse entry to a Premium Session.
19. The Saunaria Zone staff are authorised to check Guests' Tickets in the physical form and Wristbands on which Ticket purchase transactions have been recorded, prior to the start of a given Premium Session. Only Guests holding a valid Ticket are entitled to participate in a given Premium Session.
20. In the case of Tickets handed over in an additional physical form by the reception of the Saunaria Zone (except for Wristbands), the staff will collect the above-mentioned Tickets from the Guests before the start of the Premium Session.

Schedule and Organisation of Premium Sessions



21. The type and frequency of Premium Sessions are set out in the Premium Sessions schedule available on the Website, at the Saunaria Zone and from the Saunaria Zone staff at the reception of that zone.
22. The number of places for a given Premium Session is limited and depends on the type of session and the capacity of the relevant sauna.
23. Purchasing a Water Park admission ticket does not guarantee the availability of places at a Premium Session on the chosen date.

Rules of Participation in Premium Sessions

24. **To avoid being late, we recommend arriving no later than 5 minutes before the start of the given Premium Session.**
25. **Once a given Premium Session has commenced, late-arriving Guests will not be permitted to join the session already in progress.** In the event that a Guest's delay is directly attributable to the Water Park (e.g. a staff error in issuing a Ticket), the Water Park reserves the right to consider the situation on an individual basis. In all other cases, the purchased Ticket does not entitle the holder to participate in another Premium Session, and its cost is non-refundable.
26. Guests may leave the sauna at any time during the session, however **leaving the sauna in which a given Premium Session is taking place results in the loss of the right to return to that session**, regardless of the reason for leaving (please therefore remember to attend to personal needs before participating in a Premium Session). In such a case, the purchased Ticket does not entitle the holder to participate in another Premium Session, and its cost is non-refundable.
27. Within the saunas and in the queue waiting for a session, it is prohibited to reserve, occupy or block seats for third parties, in particular by leaving any personal items on them, including towels, bathrobes, headwear, footwear, loungers or other items that may suggest that the seat is taken. Any such seat shall be considered free and available to Guests physically present at that moment.
28. Participation in Premium Sessions is available to persons aged 16 and above, on the terms set out in the General Regulations of Suntago Water Park available on the Website and at the Water Park ticket counters. Guests participate in Premium Sessions at their own risk, taking into account their state of health and any contraindications to the use of saunas.



Amendments to the Regulations

29. The Water Park reserves the right to make changes to these Regulations for important reasons, in particular such as:
- changes to generally applicable laws affecting the content of the Regulations,
 - technical, technological or organisational changes relating to the Website, sales systems, the Wristband (transponder) system or other IT systems used at the Water Park,
 - technical, modernisation or maintenance changes relating to the saunas, equipment located in the Saunaria Zone or the Water Park infrastructure,
 - changes to the services provided, the Water Park's or the Saunaria Zone's offer,
 - the need to bring the Regulations into compliance with safety requirements, including sanitary, fire safety or Guest safety requirements;
 - prevention of abuse related to participation in Premium Sessions.
30. Amendments to the Regulations take effect from the date of their publication on the Website and do not apply to Tickets purchased before the amendments come into force, which are honoured on the previous terms.

