

Privacy Policy of the website of Water Park

This Privacy Policy describes the rules on which we process personal data of our Guests, i.e. people providing their personal data via the website www.parkofpoland.com or visiting Water Park SUNTAGO and leaving personal data there (on-site)

1. Data and contact to the Controller and Data Protection Officer

The data controller of the Guests' personal data is the owner of the Water Park SUNTAGO - Global Parks Poland Sp. z o.o. with its registered office in Warsaw, 02-768, ul. Fosa 41/11, KRS 335329, tax ID number 7010192128, REGON 141926930, e-mail: kontakt@parkofpoland.com tel.: +48 22 464 44 22.

In matters regarding the protection of personal data and the exercise of rights related to the processing of this data, you can contact us via the following communication channels: in writing, electronically or by telephone, using the above contact details.

The Controller has appointed a Data Protection Officer who can be contacted by e-mail: iod@parkofpoland.com or by correspondence at ul. Fosa 41/11, 02-768 Warsaw with the note: Data Protection Officer.

2. How do we process your personal data?

Operations carried out using the personal data of Guests of the Water Park SUNTAGO are realized in accordance with the provisions of law, including Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (General Data Protection Regulation; hereinafter referred to as the "Regulation" or "GDPR") and the Act of 10 May 2018 on the protection of personal data.

According to the Regulation, personal data is all information about an identified or identifiable natural person (i.e. a specific adult or child), such as e.g. name and surname or identification number (PESEL, customer number in the system, reservation number), or e-mail address, phone number, facial image.

The Controller provides due care to protect the interests of data subjects, and in particular ensures that personal data is:

- a. processed in accordance with the law; bearing in mind the provisions of Art. 5 of the Regulation, we apply the following principles: compliance with the law, fairness and transparency, purpose limitation, data minimization, accuracy, limitation of storage as well as integrity and confidentiality, and adequacy to the purpose of processing;
- b. collected for specified, lawful purposes and not subjected to further processing with violation of those purposes;
- c. correct and adequate in relation to the purposes for which they are processed;
- d. stored in a form that allows identification of the persons they concern, no longer than necessary to achieve the purpose of processing.

Personal data is processed by the Controller on the legal grounds indicated in the GDPR, but such legal basis is not always a consent to the processing of personal data. The GDPR also allows the processing of data on other legal grounds than consent, depending on the purpose of data processing. In the further part of the Privacy Policy, we describe on what grounds the Controller processes your data in a specific case.

3. Purposes, legal bases and storage period

Personal data will be processed by us in order to:

1. the realization of services provided by the Controller, enabling the use of an on-line account, the correct execution of the contract for the purchase of tickets, including the identification of the person who: buys tickets or accommodation, or registers an on-line account, or logs on to the online account, accepting the order form, making reservations, realization of payments - based on art. 6 clause 1 point b GDPR, (data processing is necessary to perform the contract concluded with the client in electronic form in the event of setting up an account or purchasing tickets online, concluded on-site when purchasing at a location, or to take action at the request of the data subject before conclusion of the contract).

The data is stored for no longer than the period of limitation of claims.

For an online account, the data will be stored until the account is deleted.

2. performance of legal obligations related to accounting or tax law - pursuant to art. 6 clause 1 point c GDPR in connection with the provisions of the tax law, the Accounting Act, concerning in particular: issuing an invoice, bookkeeping, deducting and settling taxes, archiving data for accounting purposes.

The data will be stored until the statutory data storage obligation ceases (5 years from the end of the tax year).

3. ongoing contact regarding the purchase, consideration of possible complaints, establishment, exercise or defence of legal claims (including debt collection), contact in other matters regarding services, response to requests, prevention of fraud - pursuant to art. 6 clause 1 point f GDPR (these objectives constitute the so-called legitimate interests of the Controller).

The data is stored for no longer than the period of limitation of claims.

In the case of ongoing contacts and lack of mutual rights and obligations under the contract / service, the data will be stored for no longer than 2 years.

4. marketing, including sending commercial information (in particular offers) related to us or about our partners, to the e-mail address or by phone, if the Customer has agreed to it (in particular by ticking the appropriate box in the booking process or submitting the inquiry via the contact form). Consent to the processing of data for marketing purposes for sending commercial information in electronic or telephone form may be withdrawn by clicking the appropriate link in the received message or by sending such a notification to the Controller's email address. Withdrawal of the consent does not affect the lawfulness of data processing before its withdrawal.

The data will be stored until the consent is withdrawn.

5. in the case of providing voluntarily on the customer's account (after logging in to the website) the data within the scope of: date of birth - we will use it for marketing purposes, including sending information about special birthday promotions or discounts – if you give us your consent (art. 6 par. 1 point a GDPR).

The data will be stored until the consent is withdrawn.

6. in the case providing voluntarily on the customer's account (after logging in to the website) the data within the scope of: gender, country - we will use it for the purposes of data analysis (article 6 paragraph 1 point f of the GDPR, which is our legitimate interest).

The data will be stored until they are deleted by the account user, no longer than until the account is deleted.

7. in the case of subscribing to the newsletter - sending information interesting/practical to users about what is happening on an ongoing basis in the Water Park SUNAGO - based on consent (Article 6 paragraph 1 point a of the GDPR).

The data will be stored until consent is withdrawn.

8. the realization of the Controller's legitimate interest, which is direct marketing in traditional (paper) form - pursuant to art. 6 clause 1 point f GDPR. You have the right to object to such processing.

The data will be stored until filing an objection.

9. the realization of the Controller's legitimate interest, pursuant to Article 6 para. 1 point f) GDPR in the case of video surveillance (CCTV) within the Facility (SUNTAGO Water Park). In the case of CCTV, the Controller's legitimate interest is to ensure the safety of persons (protection of life or health) or property, and in the case of CCTV recordings - in addition, keeping the evidence of incidents - due to the nature of the services provided by the Controller and zones excluded from use due to life-threatening and risks to health.

In the field of CCTV, the Facility is covered by video surveillance carried out by the Controller. Data processing takes place within the scope of the facial image or other information identifying or enabling the identification of a given person (e.g. date of stay / date of incident, particular part of clothing, performed activities that will be recorded by cameras of this CCTV system).

Data from CCTV recordings will be stored for a period of 30 days from the date when the recording has been made. In the event that the recordings constitute evidence in proceedings conducted on the basis of law or the Controller becomes aware that they may constitute evidence in proceedings, this period will be extended until such proceedings have been resolved.

10. the implementation of the contract concluded with the Guest for the provision of access to the Water Park SUNTAGO service (based on art. 6 par. 1 point b GDPR) in the case of automated data processing by combining data from CCTV in the Water Park SUNTAGO with the system of identification Guests' hand-bands, using the individual number of Guest's hand-band. An element of the realization of the contract concluded with the Controller is, in the case of such a data compiling, identification of the customer staying in the location, demonstrating familiarization with the regulations which are in force on the Facility (by capturing on the CCTV the moment of signing the document at the Facility), providing access to the appropriate areas of the Water Park SUNTAGO.

The data will be stored for a period of 30 days from the end of the visit to the Amusement Park / SUNTAGO.

11. determination and verification of the right to a discount for the purchase of tickets or special needs depending on the condition of the Guests:

The Controller, despite the lack of such a legal obligation, meets the expectations of Guests and provides for the possibility of purchasing discount tickets. Below are the types of discount tickets and our means to confirm the data that is necessary in given cases. To grant a discount, depending on the case, we need the following, respectively:

- a) date of birth - children's ticket, senior ticket;
- b) information confirming disability - a ticket for a disabled person;
- c) information confirming pregnancy - a ticket for a pregnant woman;

Data processing in the cases described in points "a" - "c" occurs only through a one-time review (demonstrating the relevant document to the person selling the tickets at the ticket office). This is a one-time operation, because after it the data in question are not processed by the Controller (which means that after the above-described one-off presentation procedure, the Controller does not have the data in question).

When presenting the document, it is possible to use the masking overlay provided by the Controller, unless the document presented is in a different format than the available overlay.

Data described in points "a" - "c" are processed to grant a discount at the request of the person applying for the discount (or acting on its behalf) – respectively:

- a) in the case of the ticket described in point "a" above - after the relevant person has demonstrated the right to grant a discount before the conclusion of the contract (the legal basis for processing is Article 6 (1) (b) of the Regulation, i.e. data processing is necessary to perform the contract concluded with the Guest or to take action on request of the data subject before the conclusion of the contract),
- b) in the case of tickets described in point "b" and "c" above - by the act of voluntary, explicit, specific, conscious and unambiguous presentation of an appropriate document confirming the right to grant a person a discount (the legal basis for processing health data is Article 9 (2) (a) of the Regulation , i.e. explicit consent (whereas its expression is necessary for the purpose in question, i.e. verification of the entitlement to the discount ticket), and in the case of regular data the basis is the same as in letter "a" above, i.e. Article 6 paragraph 1 point (b).

The supplementary purpose of data processing is to conduct the Controller's financial reporting, as the rule is the sale of normal tickets (with regard to the discount tickets sold).

The data is stored for no longer than the period of limitation of claims.

12. provide medical assistance

There is a medical help point in the Water Park SUNTAGO. Personal data will be processed for the purpose of providing first aid or medical assistance in accordance with the principles of the Regulation (including the principle of proportionality). The legal basis for data processing - in the field of health data - is as follows:

- A) article. 9 par. 2 point a Regulation, i.e. the explicit consent (such consent may also be given orally) of the data subject (or given by his legal representative).
- B) Art. 9 par. 2 point c of the Regulation, i.e. processing is necessary to protect the vital interests of the data subject or other natural person, and the data subject is physically or legally unable to give the consent.

Such data will be stored for a period of 24 months.

13. regarding the point of found items:

There is a lost&found point in the Water Park SUNTAGO. Personal data in this regard will be processed in accordance with the principles of art. 5 of the Regulation, in order to fulfill the legal obligation imposed on the Controller regulated in the Act of 20 February 2015 on items found in the scope of obligations and rights of the finder and the storer. The data is stored for a period of no longer than one (1) calendar year from the moment the item was found.

4. Data recipients, your rights and other information

At the same time, we point out that:

- a) you have the right to request from the Controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or to object to processing as well as the right to data portability;
- b) if the processing takes place on the basis of a declaration of consent (legal basis: art.6 par.1 point a) or art. 9 par. 2 point a GDPR) - the Guest giving such consent has the right to withdraw consent at any time without affecting the lawfulness of the processing that was carried out on the basis of consent before its withdrawal;
- c) providing data for the purposes indicated in the Privacy Policy is voluntary, but necessary to fulfill the obligations or rights described by the Controller. Providing data for an invoice applies to data specified directly in the law. The consequence of not providing data for the purposes set out in the Privacy Policy and constituting at the same time a contractual requirement is, respectively, the inability to use the service, purchase a discount ticket, the inability to purchase a photo / gadget with the image of the Guest from a given attraction / device, no medical assistance in a situation in which a person could grant consent, inability to consider complaints, etc., unless the law obliges to provide such assistance against the will of such a person.
- d) you have the right to lodge a complaint with the supervisory body - the President of the Office for Personal Data Protection (to the address of the Office for Personal Data Protection, ul. Stawki 2, 00-193 Warsaw);
- e) that the Controller will not make automated decisions;
- f) that the intended recipients of the Guests' personal data may be: entities processing personal data on behalf of the Controller, in particular: entities providing the service of photographing the Guest's image, entities operating IT systems and providing IT services, entities providing the Controller with security, advisory, consulting, audit services, marketing, legal, tax and accounting assistance, to the extent it is necessary to achieve the purposes of processing your personal data described above. The recipients of personal data will also be entities authorized under the law (Police, City Guard, Post Office, couriers, court, bailiff, tax office, etc.). In addition, personal data will be disclosed to authorized employees or associates of the Controller;
- g) that personal data will be deleted at the end of the storage period;
- h) that pursuant to art. 118 of the Civil Code, the limitation period for claims is six years, and for claims for periodic benefits and claims related to business operations - three years. According to art. 442 (1) of the Civil Code, a claim for compensation for damage

caused by a tort / delict shall be barred after three years from the date on which the injured party learned or was able to find out with due diligence about the damage and about the person obliged to repair it. However, this period may not be longer than ten years from the date on which the event causing the damage occurred. If the damage resulted from a crime or misdemeanor, the claim for damages shall be barred after twenty years from the date of the crime, regardless of when the injured party learned about the damage and about the person obliged to repair it. In the event of injury to a person, the limitation period may not end earlier than three years after the date on which the injured party learned about the damage and about the person obliged to repair it. The limitation period for a minor's claims for compensation for damage to a person may not end earlier than two years after he has reached the age of majority.

- i) in individual cases of data collection, the Controller, if necessary and without prejudice to this Privacy Policy, will provide separate, dedicated information regarding a specific data collection process in such a specific situation.
- j) The Controller reserves the right to change the website's privacy policy, which may be caused by the development of internet technology, possible changes in the law regarding personal data protection and the development of the Website. We will inform users about any changes in a visible and understandable way.

This Privacy Policy shall enter into force on 27.01.2020 r.