

REGULATIONS FOR THE PROMOTION “ ONLINE CHEAPER 10/30 ZŁ”

1. GENERAL PROVISIONS

1.1. These regulations (the "Regulations") specify the terms and conditions of the promotional sale of entry tickets to Suntago Park Wodny ("Suntago") and certain services provided at Suntago under the name "Online Cheaper 10/30 ZŁ" (the "Promotion").

1.2. **Global Parks Poland sp. z o.o.** with its registered office in Warsaw (02-768) at ul. Fosa 41/11, 02-768 Warszawa entered into the entrepreneurs' register of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under the number KRS: 0000335329, user of the following numbers NIP: 7010192128, REGON: 141926930, share capital in the amount of PLN 500.000 is the organizer of the Promotion (the "Organizer" or "Suntago").

1.3. The terms and conditions of the Promotion are specified only in these Regulations, and all information regarding the Promotion available in the advertising materials is for information purposes only.

1.4. The sale of tickets and services as part of the Promotion is carried out in accordance with the relevant Suntago regulations, in particular the Online ticket sales regulations available on the Organizer's website parkofpoland.com (the "Website"), subject to different provisions of these Regulations. In particular, the modified provisions of chapter VII points 1 and 2 of Online ticket sales regulations regarding the change of the date of stay at Suntago, the type of entry ticket to Suntago and the scope of rights, described in detail here in below, shall apply to tickets and services purchased as part of the Promotion.

2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

2.1. Entitled to participate in the Promotion is a natural person with full legal capacity or a natural person with limited legal capacity acting with the consent of a legal guardian who purchases a ticket or service via the Website (the "Participant").

2.2. The Participant agrees to the terms of the Promotion set out in these Regulations.

2.3. Each Promotion's Participant purchasing a ticket on the Website under the terms and conditions specified in the Regulations an appropriate discount will be calculated unless the Participant enters a different discount code or takes advantage of another available promotion.

2.4. Tickets and services can be purchased within the Promotion exclusively through the Website, i.e. the Organizer's website. The Promotion does not apply to tickets or services sold at Suntago ticket offices or in any other way.

2.5. To take part in the Promotion, the Participant after selecting a ticket on the Website and adding it to the cart, the lower price will be calculated automatically according for each ticket, i.e.:

2.5.1. by purchase of each ticket between 1 up to 13 days before planned visit discount in the amount of 10 PLN is calculated; or /and

2.5.2. by purchase of each ticket for more than 14 days before planned visit discount in the amount of 30 PLN is calculated after accepting Regulations and finishing purchase order.

2.6. Tickets for children up to 90 cm tall are excluded from the Promotion.

3. SUBJECT OF THE PROMOTION AND PERIOD OF VALIDITY

- 3.1.** The Promotion is valid from 2nd January 2026 until further notice by the Organizer at least 48 hours in advance and introducing appropriate changes on the Website ("Validity Period").
- 3.2.** The Promotion stipulate the possibility for the Participant to purchase an entry ticket to Suntago during the Validity Period with a discount calculated automatically under terms and conditions stipulated in the Regulations.
- 3.3** The Promotion does not apply to tickets purchased on the same day as the order is placed.

4. KEY TERMS

- 4.1.** During making a purchase as part of the Promotion, the Participant is required to select the date on which the entry ticket will be valid during the Validity Period. A later change of the date of stay at Suntago is possible but will require an additional payment according to the rules set out hereinbelow:
 - 4.1.1.** in order to effectively change: (i) the date of the entry ticket or (ii) the type of entry ticket to Suntago, in each case, it is necessary for the Participant to pay the difference between the price of the admission ticket to Suntago, if not applicable to the promotional dates, according to the price list current on the date of the change, and the price of the admission ticket to Suntago purchased under the Promotion; and
 - 4.1.2.** in order to effectively change the entry ticket, it is necessary for the Participant to pay an additional fee in the amount indicated in the price list valid on the date of the change for administrative costs.
- 4.2.** To avoid any doubt, changing the date of use of a Suntago admission ticket during the Period of Validity to a day other than those covered by the promotion requires a surcharge under the terms of these Regulations.
- 4.3.** In accordance with chapter VII point 3 of the Regulations for the Online tickets sales regulations available on the Website and art. 38 point 12 of the Act of 30th May 2014 on Consumer Protection (Journal of Laws 2014 position 827 as amended), the Organizer informs that with regard to the entry ticket to Suntago and the Cabana bed service purchased via the Website entitling to their use within the contractually specified period the consumer is not entitled to withdraw from the contract thus concluded.

5. OTHER DISCLAIMERS AND EXCLUSIONS

- 5.1.** It is prohibited to purchase Tickets for the purpose of resale.
- 5.2.** The promotion does not apply to Suntago Bus tickets and accommodation at Suntago Village or other benefits offered at Suntago that are not explicitly mentioned in the Terms and Conditions.

- 5.3.** The Promotion does not include the purchase of tickets or services by organized groups.
- 5.4.** Tickets and services cannot be exchanged for cash and do not entitle to any other benefits at Suntago than those specified in the Regulations.
- 5.5.** The Promotion can be combined with promotions offered by the Organizer such as Ladies Night and Tropical Nights.
- 5.6.** The Organizer reserves the right to refuse entry to Suntago to a person who has violated the Regulations or refuse to provide services based on tickets or services purchased in violation of these Regulations.

6. COMPLAINTS

- 6.1.** All questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2.** The complaint should contain data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for its submission.
- 6.3.** Complaints will be considered within 14 days of their receipt on the basis of the Regulations. The response will be sent to the e-mail address from which the application was sent. If the Participant needs to supplement the complaint at the Organizer's request, the period of 14 days runs from the date of completing the complaint by the Participant.
- 6.4.** The Organiser's decision on the complaint is final and cannot be appealed against, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1.** These Regulations are available at parkofpoland.com.
- 7.2.** Other conditions for the online sale of tickets and services and other information provided for by law, including the rules for submitting complaints, are set out in the relevant regulations available on the Website, in particular the Online ticket sale regulations and the Regulations for Suntago annual cards.
- 7.3.** Each Participant is obligated to read the Regulations during the execution of the order covered by the Promotion and to accept it. Lack of acceptance of the Regulations means that it is not possible to take advantage of the Promotion.
- 7.4.** The Organizer is not responsible for the Participant's ignorance of the Regulations.
- 7.5.** Before starting a visit to Suntago and using the services at Suntago, the Participant is obligated to read and accept the General Regulations of Suntago Water Park available at Suntago ticket offices and at <https://parkofpoland.com/en/terms>. A person entering the Suntago area is obligated to comply with the above regulations during their stay in Suntago.
- 7.6.** In special cases, including when the security or stability of the Website is at risk, the Organizer has the right to temporarily cease or limit the Promotion, without prior notification to the Participants and to carry out works aimed at restoring the security and stability of the Website. The Organizer will inform about difficulties related to the use of the Website to purchase Tickets and Services as part of the Promotion by placing an appropriate message on the Website.

7.7. The Organizer is not responsible for the unavailability of the Website, which is not due to its fault.