

TERMS AND CONDITIONS OF THE "MARCH PROMO" PROMOTION**1. GENERAL PROVISIONS**

- 1.1. These terms and conditions ("**Terms and Conditions**") define the terms and conditions of the promotion in Suntago Water Park ("Water Park" or "Suntago") under the name "**March Promo**" ("**Promotion**").
- 1.2. The Organizer of the Promotion is "**Global Parks Poland**" **sshelf with limited liability with** its registered office in Warsaw, address: Fosa 41/11, 02-768 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the m.st. of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 701-019-21-28, REGON 141926930, share capital in the amount of PLN 500,000.00 ("**Organizer**").
- 1.3. The terms of the Promotion are defined only by the Regulations, and all information about the Promotion available in advertising materials is for informational purposes only.
- 1.4. Tickets under the Promotion are sold only through the Organizer's website: www.parkofpoland.com ("**Website**"), in accordance with the relevant Suntago regulations, available at: www.parkofpoland.com/pl/regulaminy, subject to the contrary provisions of these Regulations.

2. PROMOTION PERIOD

- 2.1. The Promotion is valid for Tickets purchased for the period from 1st March 2023 to 31st March 2023 (the "**Promotion Period**").
- 2.2. A visit to the Water Park on the basis of a ticket purchased using the Promotional Code referred to in point 4.1 below can be held **no later than 26 April 2023** (inclusive), excluding the period from 6 April 2023 **to 11 April 2023 (inclusive)**.

3. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 3.1. The Promotion Participant is any Guest who has purchased via the Website an all-day entrance ticket to the Parku Wodnego at a regular price, i.e. in accordance with the price list in force on the day of purchase of the Ticket without any additional discounts ("**Ticket**") ("**Participant**"), subject to paragraph 3.2 below.
- 3.2. The Promotion does not include:
 - (a) tickets for children up to 90 cm;
 - (b) tickets other than all-day tickets (i.e. two- and four-hour tickets);
 - (c) tickets purchased with the use of vouchers, including quota vouchers and entry vouchers;
 - (d) tickets purchased using discount codes, including the Promotional Code referred to in point 4.1 below and discount codes provided by influencers;
 - (e) tickets purchased as part of the Black Weekend Promotion at Suntago;
 - (f) tickets purchased at the ticket offices of the Water Park;
 - (g) tickets purchased for group bookings; and
 - (h) tickets purchased with a Tourist Voucher.

- 3.3. For the avoidance of doubt, the Promotion does not include visits to the Water Park made during the Promotion Period using Suntago Unlimited cards.
- 3.4. By taking part in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 3.5. The use of the Promotional Code is voluntary.

4. SUBJECT OF PROMOTION

- 4.1. As part of the Promotion, the Participant is entitled to receive a free individual discount code in electronic form ("**Promotional Code**") entitling to **purchase the same number of any bilets from the Suntago offer with a discount of 80%** compared to the prices in accordance with the price list in force on the day of redemption of the Code Promotional.
 - 4.2. The Promotional Code will be sent on the day on which the Ticket was purchased (in the evening) to the Participant's e-mail address provided when placing the Ticket order or assigned to the Participant's individual account through which the order was placed.
 - 4.3. The Promotional Code will be sent to the Participant only once. The Participant should protect the Promo Code against loss, as the loss of the Promo Code will mean that the Promo Code cannot be redeemed .
 - 4.4. The Promotional Code may only be redeemed online, i.e. when purchasing bilets via the Website, whereas the Promotional Code may be redeemed in more than one purchase transaction (e.g. if the Participant has redeemed 4 Tickets, he will receive a Promotional Code entitling him to purchase a maximum of 4 ilets with an 80% discount and may purchase them by making e.g. 2 transactions in which he will buy 2 bilets).
 - 4.5. When purchasing a ticket using a Promotional Code, the Participant will have to choose the day on which his bilet will apply, whereby the following may take place on the basis of the Bilet purchased using the Promotional Ego Code:
 - (a) not earlier than the day following the day on which the Ticket was purchased; and
 - (b) no later than 26 April 2023 r. ,in any case, except for the period from 6 April 2023 to 11 April 2023 (inclusive).
 - 4.6. Changing the type of ticket or the day on which the ticket purchased using the Promotional Code will apply will require an additional payment of the difference between the regular price, i.e. according to the price list in force on the day of the change and the price of the ticket purchased using the Promotional Code on the terms described in Chapter VII of the Online Ticket Sales Regulations.
 - 4.7. The Promo Code does not guarantee the possibility of its redemption on the day chosen by the Promo Code holder, which means that the holder of the Promotional Code must take into account the possibility of closing the Water Park, including for important reasons (e.g. technical), as well as the daily limits of entry to the Water Park. Before redeeming the Promotional Code, as well as before visiting the Water Park, the Participant should check on the Website whether the Water Park is open on a given day.
- #### **5. DISCLAIMERS AND EXCLUSIONS**
- 5.1. The promotion applies only to Tickets purchased via the Website. The promotion does not apply to tickets sold at Suntago ticket offices or in any other way.

- 5.2. The Promotion does not apply to visits to the Water Park made during the Promotion Period on the basis of the Suntago Unlimited kart entitling to enter the Water Park on the terms set out in separate regulations.
- 5.3. The Promotional Code is not refundable or exchanged for cash and does not entitle to any other benefits in the Water Park than those specified in the Regulations.
- 5.4. Promo Codes received as part of a Promotion may not be resold.
- 5.5. The promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless otherwise stated in the rules of individual promotions.
- 5.6. The promotion does not apply to Suntago Bus tickets and accommodation in Suntago Village or other benefits offered in Suntago that are not explicitly mentioned in the Terms and Conditions.
- 5.7. The Organizer reserves the right to refuse entry to the Water Park to a person who violated the Regulations or the right to refuse to redeem a Promotional Code that was obtained in violation of the Regulations.

6. COMPLAINTS

- 6.1. All questions and complaints related to the Promotion should be reported by e-mail to [the address kontakt@parkofpoland.com](mailto:kontakt@parkofpoland.com).
- 6.2. Complaints regarding the Promotion are accepted during the Promotion Period and by 15 May 2023 at the latest. The date of receipt of the message on the incoming mail server determines the observance of the deadline.
- 6.3. The complaint should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and indication of the reasons and grounds for its submission.
- 6.4. Complaints will be considered within 14 days of their receipt on the basis of the Regulations. A response will be sent to the email address from which the application was sent. If it is necessary to supplement the complaint by the participant at the request of the Organizer, the period of 14 days runs from the date of supplementing the complaint by the Participant.
- 6.5. The Organizer's decision regarding the complaint is final and cannot be appealed, which does not deprive the Participant of the right to pursue claims arising from the law.

7. FINAL PROVISIONS

- 7.1. These Regulations are available on [the www.parkofpoland.com/pl/regulaminy](http://www.parkofpoland.com/pl/regulaminy) website.
- 7.2. Other terms and conditions of online sale and other information provided for by law are set out in the relevant regulations available on the Website.
- 7.3. The Participant is obliged to ensure that persons who use the Bilets purchased as part of the implementation of the Promotional Code immediately start a visit to the Water Park and use the services of the Water Park read the Regulations and General Regulations of Suntago Water Park available at Suntago ticket offices and on the website: www.parkofpoland.com/pl/regulaminy. A person entering Suntago is obliged to comply with the above regulations during his stay in Suntago.
- 7.4. In special cases, including when the security or stability of the Website is threatened, the Organizer has the right to temporarily cease or limit the Promotion, without prior notice to the Participants and carry out work aimed at restoring the security and stability of the

Website. The Organizer will inform about difficulties related to the use of the Website by placing an appropriate message on the Website.

- 7.5. The Organizer is not responsible for the unavailability of the Website, which is not due to its fault.