

REGULATIONS OF THE BLACK WEEKEND PROMOTION IN SUNTAGO

1. GENERAL

- 1.1. These Regulations ("**Regulations**") set forth the terms and conditions of Promotional ticket sales to Suntago Water Park ("**Suntago**") and certain services provided at Suntago operated under the name "**Black Weekend at Suntago**" ("**Promotion**").
- 1.2. The Organizer is "**Global Parks Poland**" spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under the number KRS 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 ("**Organizer**").
- 1.3. The terms and conditions of the Promotion are set out in the Regulations only, and any information about the Promotion available in advertising materials is for informational purposes only.
- 1.4. The sale of tickets and services under the Promotion is carried out in accordance with the relevant Suntago regulations, in particular the Regulations of online sale of entry tickets and the Regulations of Suntago annual cards available on the Organizer's website: www.parkofpoland.com (the "**Website**"), subject to the contrary provisions of these Regulations. In particular, the modified provisions of Chapter VII, points 1 and 2 of the Online Ticket Sales Regulations concerning the change of the date of stay at Suntago, the type of entry ticket to Suntago and the scope of entitlements, described in detail in point 4.4 of the Regulations below, apply to tickets and services purchased as part of the Promotion.

2. TERMS AND CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 2.1. The Participant in the Promotion may be a natural person with full legal capacity or a person with limited legal capacity acting with the consent of a legal guardian who purchases a ticket or service through the Website ("**Participant**"), whereby:
 - 2.1.1. the Cabana bed service can only be used in the VIP Zone, which is a designated area of the Relax Zone, which is only accessible to persons who are at least 16 years old and have a valid ticket to the Relax Zone;
 - 2.1.2. the SPA treatment service can be used only in the Relax Zone, which is only accessible to people who are over 16 years of age and have a valid ticket to the Relax Zone.
- 2.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set forth in these Regulations.
- 2.3. Participation in the Promotion is voluntary, and the Promotion is carried out on the territory of the Republic of Poland.
- 2.4. Tickets and services may be purchased as part of the Promotion only through the Website. The Promotion does not apply to tickets or services sold at Suntago ticket offices or otherwise.
- 2.5. To take advantage of the Promotion, after selecting tickets or services and adding them to the cart, enter the code BLACKWEEKEND in the "I have a discount code" field, accept the necessary terms and conditions and complete the order.
- 2.6. The use of Suntago Annual Cards is subject to the Suntago Annual Card Regulations available at Suntago ticket offices and on www.parkofpoland.com/regulamin.

- 2.7. The use of the Cabana bed service is subject to the Cabana bed regulations available at the Suntago ticket offices and on the www.parkofpoland.com/regulamin.

3. SUBJECT OF THE PROMOTION

- 3.1. The Promotion applies to the possibility for the Participant to purchase during the Validity Period:

- 3.1.1. Suntago ticket for a specific day until December 31, 2026 from the Ticket Limit available at the moment **with the following discount compared to the regular price from the current price list**:

- (a) 30% for tickets for the period from November 30 to December 31, 2025.
- (b) 25% for tickets for January and February 2026
- (c) 50% for tickets for March and April 2026
- (d) 40% for tickets for May and June 2026
- (e) 30% for tickets for July and August 2026
- (f) 60% for tickets for September and October 2026.
- (g) 30% for tickets for November and December 2026

- 3.1.2. services of using a Cabana bed for a specific day until December 31, 2026 (maximum 12 pieces per day) from the Cabana Limit available at a given time **with a 50% discount compared to the regular price from the current price list**.

- 3.1.3. of any Suntago annual card from the current Suntago offer from the Suntago Card Limit available at the moment **with a 10% discount compared to the regular price from the current price list**.

- 3.1.4. services of using SPA treatments in the Relax zone for the SPA Limit for a specific day until December 31, 2026 **with a 30% discount compared to the regular price from the current price list**.

- 3.2. The Promotion is also valid for tickets purchased during Validity Period on the same day as the order (e.g. on November 28, 2025 you can buy a ticket for November 28, 2025 and visit the Water Park on the same day).

4. PROMOTION PERIOD AND KEY TERMS

- 4.1. The Promotion (possibility to make a purchase) is valid from 27th of November 2025 from 20:00 to 1st of December 2025 by 23:59 ("**Validity Period**"), whereby:

- 4.1.1. for Suntago tickets, no longer than until the ticket pool of a total of 100,000 (one hundred thousand) pieces is exhausted, regardless of the type or type of admission tickets ("**Ticket Limit**");

- 4.1.2. for the service of using Cabana beds no longer than until the service pool in the total number of 5,000 (five thousand) pieces ("**Cabana Limit**") is exhausted;

- 4.1.3. for the service of using SPA treatments no longer than until the service pool in the total number of 5,000 (five thousand) pieces ("**SPA Limit**" is exhausted);

- 4.1.4. for Suntago Annual Cards, no longer than until the Suntago Annual Card pool of a total of 2,000 (two thousand) pieces is exhausted, regardless of the type of card and type of guest ("**Suntago Card Limit**").

- 4.2. When making a purchase under the Promotion, the Participant must select the day for which the entry ticket will be valid only for the period until December 31, 2026. A later **change of the entry day is possible, but will require an additional payment** on the terms set out in clause 4.4.

- 4.3. When making a purchase under the Promotion, the Participant must select the day on which they book a Cabana bed or SPA treatment only for the period up to December 31, 2026. The Participant may use the Cabana bed or SPA treatment purchased as part of the Promotion only with a

Suntago entry ticket entitling them to enter the Relax Zone. A later **change of the booking date of the Cabana bed is possible, but will require an additional payment** on the terms set out in clause 4.4.

- 4.4. After purchasing an entry ticket to Suntago or the Cabana bed service, the Participant may change the date of their use or the type of ticket on the terms described in Chapter VII points 1 and 2 of the Online Ticket Sales Regulations with the following reservations:
 - 4.4.1. in order to effectively change: (i) the date of use of the ticket or service, or (ii) the type of ticket, **in each case** it is necessary for the Participant to pay an **additional payment of the amount that is the difference** between the price of the Suntago ticket or the Cabana service/SPA treatment in accordance with the price list current on the date of the change, and the price of the Suntago ticket or the Caban (as applicable) purchased as part of the Promotion; and
 - 4.4.2. in order to effectively make the change, it is necessary for the Participant to pay **an additional fee in accordance with the PLN price list** for operating and administrative costs.
- 4.5. For the avoidance of doubt, changing the date of use of the Suntago entrance ticket or Cabana bed service to a day in the period until 31 December 2026 also requires a surcharge on the terms set out in point 4.4.
- 4.6. For the avoidance of doubt, it is impossible to change the date of the SPA treatment. It is only possible to exchange the purchased SPA treatment for an amount voucher with a value equal to the purchase price of the SPA treatment as part of the Promotion.
- 4.7. After purchasing a Suntago entrance ticket or Cabana bed/SPA treatment, the Participant may return the Suntago entry ticket or the Cabana bed/SPA service, in which case the Organizer will refund Measures in Form an amount voucher entitling you to the cashless purchase of products or services offered at Suntago.
- 4.8. In accordance with Chapter VII(3) of the Online Ticket Sales Regulations available on the Website and Article 38(12) of the Act of 30 May 2014 on Consumer Rights (Journal of Laws of 2014, item 827, as amended), the Organiser hereby informs that in relation to the Suntago ticket and the Cabana bed/SPA treatment service purchased through the Website entitling to use them within the contractually specified period – the consumer is not entitled to withdraw from the contract thus concluded.

5. OTHER DISCLAIMERS AND EXCLUSIONS

- 5.1. As part of the Promotion, one Participant can purchase a maximum of 16 Suntago tickets in one transaction. It is forbidden to purchase tickets for the purpose of their further resale.
- 5.2. As part of the Promotion, one Participant can purchase a maximum of 16 Cabana beds in one transaction. It is prohibited to purchase the Cabana service for the purpose of its further resale.
- 5.3. As part of the Promotion, one Member may purchase a maximum of 16 Suntago Annual Cards in a single transaction.
- 5.4. The Promotion does not apply to Suntago Bus tickets and accommodation in Suntago Village or other services offered at Suntago that are not explicitly mentioned in the Regulations.
- 5.5. The Promotion does not include the purchase of tickets or services by organized groups.
- 5.6. Tickets and services purchased as part of the Promotion cannot be resold.
- 5.7. Tickets and services are not exchangeable for cash and do not entitle you to any other services at Suntago than those specified in the Regulations.
- 5.8. The Promotion cannot be combined with other offers, discounts and Promotions offered by the Organizer.
- 5.9. The Organizer reserves the right to deny entry to Suntago to a person who has violated the Regulations or to refuse to provide services on the basis of tickets or services purchased in violation of these Regulations.

6. COMPLAINTS

- 6.1.** Any questions or complaints related to the Promotion should be reported by e-mail to kontakt@parkofpoland.com.
- 6.2.** The complaint should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for filing it.
- 6.3.** Complaints will be considered within 14 days of their receipt on the basis of the Regulations. A response will be sent to the email address from which the request was sent. In the event that the Participant needs to complete the complaint at the request of the Organizer, the deadline of 14 days runs from the date of the Participant's completion of the complaint.

7. FINAL PROVISIONS

- 7.1.** These Regulations are available on the www.parkofpoland.com website.
- 7.2.** Other terms and conditions of online sale of tickets and services and other information provided for by law, including the rules for filing complaints, are specified in the relevant regulations available on the Website, in particular the Regulations of Online Sale of Tickets and the Regulations of Suntago Annual Cards.
- 7.3.** Each Participant is obliged to read the content of the Regulations in the course of the execution of the order covered by the Promotion and to accept them. Failure to accept the Regulations means that you will not be able to take advantage of the Promotion.
- 7.4.** The Organizer shall not be liable in connection with the Participant's ignorance of the Regulations.
- 7.5.** Before starting a visit to Suntago and using the services at Suntago, the Participant is obliged to read and accept the General Regulations of Suntago Water Park available at Suntago ticket offices and on www.parkofpoland.com/regulamin. A person entering the Suntago area is obliged to comply with the above regulations during his/her stay in Suntago.