

## REGULATIONS FOR THE PROMOTION BLACK WEEKEND IN SUNTAGO 2024

### 1. GENERAL PROVISIONS

**1.1.** These regulations (the "**Regulations**") specify the terms and conditions of the promotional sale of entry tickets to Suntago Park Wodny ("**Suntago**") and certain services provided at Suntago under the name "**Black Weekend in Suntago**" (the "**Promotion**").

**1.2.** **Global Parks Poland sp. z o.o.**, with its registered office in Warsaw, address: Fosa 41/11, 02768 Warszawa, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under the number KRS 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1 000 000 is the organizer of the Promotion (the "**Organizer**").

**1.3.** The terms and conditions of the Promotion are specified only in these Regulations, and all information regarding the Promotion available in the advertising materials is for information purposes only.

**1.4.** The sale of tickets and services as part of the Promotion is carried out in accordance with the relevant Suntago regulations, in particular the Online ticket sales regulations and the Regulations for Suntago annual cards available on the Organiser's website: [www.parkofpoland.com](http://www.parkofpoland.com) (the "**Website**"), subject to different provisions of these Regulations. In particular, the modified provisions of chapter VII points 1 and 2 of Online ticket sales regulations regarding the change of the date of stay at Suntago, the type of entry ticket to Suntago and the scope of rights, described in detail in point 4.4 of the Regulations below, shall apply to tickets and services purchased as part of the Promotion.

### 2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

**2.1.** Entitled to participate in the Promotion is a natural person with full legal capacity or a natural person with limited legal capacity acting with the consent of a legal guardian who purchases a ticket or service via the Website (the "**Participant**"),



whereas the Cabana bed service can only be used in the VIP zone area, which is a part of the Relax Zone, accessible only to persons over the age of 16 and possess a valid ticket to the Relax Zone.

- 2.2.** By participating in the Promotion, the Participant agrees to the terms of the Promotion set out in these Regulations.
- 2.3.** Participation in the Promotion is voluntary and the Promotion is carried out on the territory of the Republic of Poland.
- 2.4.** Tickets and services can be purchased within the Promotion exclusively through the Website, i.e. the Organizer's website. The Promotion does not apply to tickets or services sold at Suntago ticket offices or in any other way.
- 2.5.** To take part in the Promotion, the Participant should, after selecting the tickets and services and adding them to the basket, enter the phrase **BLACKWEEKEND** in the "I have a discount code" field, and then complete the order.
- 2.6.** The use of Suntago Unlimited cards is subject to the Suntago annual card regulations available at Suntago cash desks and at [www.parkofpoland.com/en/terms](http://www.parkofpoland.com/en/terms).
- 2.7.** Using the Cabana bed service is subject to Cabana bed regulations available at Suntago ticket offices and at [www.parkofpoland.com/en/terms](http://www.parkofpoland.com/en/terms).

### 3. SUBJECT OF THE PROMOTION

**3.1.** The Promotion applies to the Participant's ability to purchase during the Validity Period:

3.1.1. an entry ticket to Suntago for a specific day until 31<sup>st</sup> December 2024, from the Pool of Tickets available at a given moment, **with the following discount compared to the regular price from the current price list:**

- (a) 30% for tickets for the period from 30<sup>th</sup> November to 31<sup>st</sup> December 2024;
- (b) 25% for tickets for January and February 2025;
- (c) 50 % for tickets for March 2024;
- (d) 40% for tickets for April, May and June 2025;
- (e) 30% for tickets for July and August 2025;
- (f) 60 % for tickets for September and October 2025;



(g) 30% for tickets for November and December 2025.

3.1.2. a Cabana bed service for a specific day until 31 December 2025 (maximum 12 pcs. in one day) from the Caban Pool available at a given moment, **with a 50% discount compared to the regular price from the current price list;**

3.1.3. any annual Suntago card from the current Suntago offer from the Unlimited Card Pool available at a given moment, **with a 10% discount compared to the regular price from the current price list.**

**3.2.** The Promotion apply to tickets purchased for the same day as the order is placed.

## 4. PERIOD OF VALIDITY AND KEY TERMS

**4.1.** The Promotion (purchase opportunity) is valid from 29th November 2024, from 00:00 until 2nd December 2024 until 23:59, where:

4.1.1. for entry tickets to Suntago, no longer than until exhaustion of the pool of tickets amounting to a total of 100 000 (one hundred thousand) tickets, regardless of the type or type of entry tickets (the "**Pool of Tickets**");

4.1.2. for the Cabana bed services, no longer than until exhaustion of the pool of services in the total number of 10 000 (ten thousand) Cabana beds (the "**Caban Pool**");

4.1.3. for annual Suntago cards, no longer than until exhaustion of the pool of annual Suntago cards, amounting to a total of 2 000 (two thousand) cards, regardless of the card type and guest type (the "**Unlimited Card Pool**"); (the "**Validity Period**").

**4.2.** During making a purchase as part of the Promotion, the Participant is required to select the date on which the entry ticket to Suntago is valid until 31<sup>st</sup> December 2025 **A later change of the date of stay at Suntago is possible but will require an additional payment** according to the rules set out in point 4.4.

**4.3.** During making a purchase as part of the Promotion, the Participant is required to select the date on which the Cabana bed service is reserved until 31<sup>st</sup> December 2025. The Participant may use the Cabana bed service purchased as part of the Promotion only with an entry ticket to Suntago that allows the entrance to the Relax zone. **A later change of the date of reservation is possible but will require an additional payment** according to the rules set out in point 4.4.



**4.4.** After purchasing an entry ticket to Suntago or the Cabana bed service, the Participant may change them in terms of the date of their use or the type of entry ticket to Suntago on the terms set out in chapter VII points 1 and 2 of the Regulations for the online sale of entry tickets subject to the following provisions:

4.4.1. in order to effectively change: (i) the date of the entry ticket or the Cabana bed service reservation, or (ii) the type of entry ticket to Suntago, **in each case**, it is necessary for the Participant **to pay the difference** between the price of the entry ticket or the Cabana bed service resulting from the price list in force at the day of making the change, and the price of the entry ticket to Suntago or the Cabana bed service (respectively) purchased as part of the Promotion; and

4.4.2. in order to effectively change the entry ticket or the Cabana bed service, it is necessary for the Participant to pay an **additional fee according to the price list** for operating and administrative costs.

**4.5.** To avoid any doubt, changing the date of entry ticket to Suntago or the Cabana bed service reservation for a day within the period until 31 December 2024, also requires an additional payment according to the rules specified in point 4.4.

**4.6.** After purchasing an entry ticket to Suntago or the Cabana bed service reservation, the Participant can return the entrance ticket to Suntago or the Cabana bed service. In such a case, the Organizer will refund the amount in the form of a voucher entitling cashless purchase of products or services offered in Suntago.

**4.7.** In accordance with chapter VII point 3 of the Regulations for the Online tickets sales regulations available on the Website and art. 38 point 12 of the Act of 30 May 2014 on consumer rights (Journal of Laws 2014 position 827 with later amendments), the Organizer informs that with regard to the entry ticket to Suntago and the Cabana bed service purchased via the Website entitling to their use within the contractually specified period **the consumer is not entitled to withdraw from the contract thus concluded.**

## 5. OTHER DISCLAIMERS AND EXCLUSIONS

**5.1.** As part of the Promotion, one Participant may purchase a maximum of 16 Suntago tickets in one transaction. It is forbidden to purchase tickets for resale purposes.

**5.2.** As part of the Promotion, one Participant can purchase a maximum of 16 Cabana beds in one transaction. It is forbidden to purchase the Cabana bed service for resale purposes.



- 5.3.** As part of the Promotion, one Participant may purchase a maximum of 16 annual Suntago cards in one transaction.
- 5.4.** The Promotion does not apply to Suntago Bus tickets and accommodation in Suntago Village or other benefits offered in Suntago, which are not explicitly listed in the Regulations.
- 5.5.** The Promotion does not include the purchase of tickets or services by organized groups.
- 5.6.** Tickets and services purchased as part of the Promotion may not be resold.
- 5.7.** Tickets and services cannot be exchanged for cash and do not entitle to any other benefits at Suntago than those specified in the Regulations.
- 5.8.** The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer.
- 5.9.** The Organizer reserves the right to refuse entry to Suntago to a person who has violated the Regulations or refuse to provide services based on tickets or services purchased in violation of these Regulations.

## 6. COMPLAINTS

- 6.1.** All questions and complaints related to the Promotion should be submitted by e-mail to [kontakt@parkofpoland.com](mailto:kontakt@parkofpoland.com).
- 6.2.** The complaint should contain data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for its submission.
- 6.3.** Complaints will be considered within 14 days of their receipt on the basis of the Regulations. The response will be sent to the e-mail address from which the application was sent. If the Participant needs to supplement the complaint at the Organizer's request, the period of 14 days runs from the date of completing the complaint by the Participant.
- 6.4.** The Organizer's decision on the complaint is final and cannot be appealed against, which does not deprive the Participant of the right to pursue claims under the law.



## 7. FINAL PROVISIONS

- 7.1.** These Regulations are available at [www.parkofpoland.com](http://www.parkofpoland.com).
- 7.2.** Other conditions for the online sale of tickets and services and other information provided for by law, including the rules for submitting complaints, are set out in the relevant regulations available on the Website, in particular the Online ticket sale regulations and the Regulations for Suntago annual cards.
- 7.3.** Each Participant is obliged to read the Regulations during the execution of the order covered by the Promotion and to accept it. Lack of acceptance of the Regulations means that it is not possible to take advantage of the Promotion.
- 7.4.** The Organizer is not responsible for the Participant's ignorance of the Regulations.
- 7.5.** Before starting a visit to Suntago and using the services at Suntago, the Participant is obliged to read and accept the General Regulations of Suntago Water Park available at Suntago ticket offices and at [www.parkofpoland.com/en/terms](http://www.parkofpoland.com/en/terms). A person entering the Suntago area is obliged to comply with the above regulations during their stay in Suntago.
- 7.6.** In special cases, including when the security or stability of the Website is at risk, the Organizer has the right to temporarily cease or limit the Promotion, without prior notification to the Participants and to carry out works aimed at restoring the security and stability of the Website. The Organizer will inform about difficulties related to the use of the Website to purchase Tickets and Services as part of the Promotion by placing an appropriate message on the Website.
- 7.7.** The Organizer is not responsible for the unavailability of the Website, which is not due to its fault.

