

SUNTAGO'S 6TH BIRTHDAY PROMOTION REGULATIONS

1. General provisions

- 1.1. These Regulations ("Regulations") define the terms and conditions of the promotion of ticket sales to Suntago Water Park ("Suntago") managed by "Global Parks Poland" Sp. z o. o. with its registered office in Warsaw, which is also the organizer ("Organizer") of the promotion organized under the name: "Suntago's 6th Birthday" ("Promotion").
- 1.2. The terms and conditions of the Promotion are set out solely in these Regulations. Advertising materials are for informational purposes only.
- 1.3. The sale of tickets and services under the Promotion is carried out in accordance with the relevant regulations of the Organizer available on the Organizer's website www.parkofpoland.com ("Website"), subject to the different provisions of these Regulations.

2. Conditions for Participation in the Promotion

- 2.1. A Participant in the Promotion may be a natural person with full legal capacity or a person with limited legal capacity acting with the consent of a legal guardian who purchases a ticket or service through the Website ("Participant").
- 2.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set forth in these Regulations.
- 2.3. Participation in the Promotion is voluntary, and the Promotion is carried out on the territory of the Republic of Poland.
- 2.4. Tickets and services can be purchased as part of the Promotion only through the Website, i.e. the Organizer's website www.parkofpoland.com. The Promotion does not apply to tickets or services sold at Suntago ticket offices or in any other way.
- 2.5. To take advantage of the Promotion, after selecting tickets or services and adding them to the cart, *enter the password BIRTHDAY* in the "You have a promotional code" field, accept the necessary terms and conditions and complete the order.
- 2.6. The use of Suntago Annual Cards is subject to the Unlimited Card Regulations made available on the Website and available at Suntago ticket offices.



3. Subject of the Promotion

The Promotion applies to the possibility for the Participant to purchase during the Validity Period:

- 3.1. Ticket to Suntago, with the exception of the "Child (up to 90 cm)" ticket and offers in the form of packages offered by the Organizer, for a specific day purchased in the period from February 20, 2026 to February 26, 2026 from the Pool of Tickets available at the time with the following discount compared to the regular price from the current price list:
 - (a) 15% for tickets for February 2026,
 - (b) 25 % for tickets for March 2026,
 - (c) 50 % for tickets for April, May, June 2026,
 - (d) 25% for tickets for July and August 2026,
 - (e) 60% for tickets for September, October and November 2026;
 - (f) 50 % for tickets for December 2026.
- 3.2. Any SPA treatment and Cabana bed reservation with a 30% discount in accordance with the offer available during the Promotion Period for a specific day from February 21 to December 31, 2026.
- 3.3. Any Suntago annual card from the current Suntago offer with a 15% discount compared to the regular price from the current price list.

4. Promotion Period and Other Terms

- 4.1. The Promotion, i.e. the possibility to make a purchase, is valid from February 20, 2026 at 00:00 a.m. to February 26, 2026 at 11:59 p.m. (the "**Validity Period**").
- 4.2. The following limits apply to the Promotion:
 - 4.2.1. a pool of tickets totalling 80,000 (eighty thousand) pieces regardless of the type or type of admission tickets, excluding "Child (up to 90 cm)" tickets ("**Ticket Pool**").
- 4.3. When making a purchase under the Promotion, the Participant must select the day on which the entry ticket and/or SPA service and/or Cabana bed will be valid only for the period from February 21, 2026 to December 31, 2026. A later change of the day of admission is possible, but will require an additional fee on the terms set out in point 4.4.



4.4. After purchasing an entry ticket to Suntago covered by the Promotion, the Participant may change the date of their use or the type of ticket on the terms described in Chapter VII points 1 and 2 of the Online Ticket Sales Regulations with the following reservations:

- 4.4.1 in order to effectively change: (i) the date of use of the ticket, or (ii) the type of ticket, in each case it is necessary for the Participant to pay an additional amount that is the difference between the price of the Suntago ticket or service with the price list valid on the date of the change and the price of the Suntago ticket purchased as part of the Promotion; and
- 4.4.2 in order to effectively make the change, it is necessary for the Participant to pay an additional fee of PLN 12 for each ticket, indicated in the price list in force on the day of the change, for administrative costs.

4.5. Change of the date of use of an admission ticket covered by the Promotion between 21 February 2026 and 31 December 2026 requires a surcharge on the terms set out in point 4.4. The Participant is also entitled to a refund in the form of an amount voucher entitling them to a cashless purchase of products or services offered at Suntago, upon additional payment of 12 PLN for each ticket.

4.6. In accordance with Chapter VII point 3 of the Online Ticket Sales Regulations available on the Website and Article 38 point 12 of the Act of 30 May 2014 on Consumer Rights, the Organiser hereby informs that in relation to the Suntago entry ticket and other services covered by the Promotion and purchased through the Website entitling to use them within the contractually specified period – the consumer is not entitled to withdraw from the contract concluded in this way.

4.7. After purchasing the SPA service or Cabana bed covered by the Promotion, the Participant does not have the right to change the date of use of the service, however the Participant is entitled to a refund in the form of an amount voucher entitling them to a cashless purchase of products or services offered at Suntago, upon additional payment of 12 PLN for each service.

4.8. After purchasing a Suntago Unlimited Card, the Participant has the right to withdraw in accordance with the rules provided for in the Suntago Unlimited Card Regulations, which can be found on the Website.

5. Other disclaimers

5.1. As part of the Promotion, one Participant may purchase once (i.e. during one transaction, with no limit to the number of transactions):

- 5.1.1. maximum of 16 Suntago tickets or
- 5.1.2. a maximum of 16 SPA services or
- 5.1.3. a maximum of 16 Suntago annual cards.



- 5.2. It is allowed to combine entrance tickets, SPA services and annual cards, taking into account that one Participant cannot buy more than 16 products of specified type.
- 5.3. It is prohibited to purchase tickets for the purpose of their further resale.
- 5.4. The Promotion does not apply to Suntago Bus tickets and accommodation in Suntago Village or other services offered at Suntago that are not explicitly mentioned in the Terms and Conditions.
- 5.5. The Promotion does not include the purchase of tickets or services by organized groups.
- 5.6. Tickets and services are not exchangeable for cash and do not entitle you to any other services at Suntago than those specified in the Terms and Conditions.
- 5.7. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer.

6. Complaints

- 6.1. Any questions or complaints related to the Promotion should be reported by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should contain data enabling the identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for filing it.
- 6.3. Complaints will be considered within 14 days of their receipt on the basis of the Terms and Conditions. A response will be sent to the email address from which the request was sent. In the event that the Participant needs to complete the complaint at the request of the Organizer, the deadline of 14 days runs from the date of the Participant's completion of the complaint.
- 6.4. The Organizer's decision on the complaint is final and there is no right to appeal against it, which does not deprive the Participant of the right to pursue claims resulting from the provisions of law.

7. Final provisions

- 7.1. These Regulations are available on the www.parkofpoland.com website in the Terms and Conditions tab.
- 7.2. Other terms and conditions of online sale of tickets and services and other information provided for by law, including the rules for filing complaints, are specified in the relevant regulations available on the Website, in particular the Regulations of Online Sale of Admission Tickets and the Terms and Conditions of Suntago Unlimited Cards.



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7.3. Each Participant is obliged to read the content of the Regulations in the course of the execution of the order covered by the Promotion and to accept them. Failure to accept the Regulations means that you will not be able to take advantage of the Promotion. Therefore, the Organizer is not responsible for the Participant's ignorance of the Regulations.

"Global Parks Poland" Sp. z o. o.
Fosa 41/11, 02-768 Warsaw
NIP: 701-019-21-28
REGON: 141926930 KRS: 0000335329

Share capital PLN 1,000,000
Register of entrepreneurs, District Court for m.st Warsaw, XIII Commercial Division of the National Court Register

